

Web Site News As Of March 17, 2003

Welcome to the SBC Midwest Performance Measurements web site.

January 2003 performance results for SBC Midwest performance measurements are now available.

Business Rule Update:

The SBC Ameritech Performance Measurement Version 1.8 Business Rules are accessible via the Current Business Rules link at the bottom of this page. Any modifications made to the current business rules are listed in the Business Rules Modification Matrix. Previous month Business Rules, along with previous month Business Rule Modifications Matrices can be found in the Historical Business Rules section.

Recalculated and Reposted Performance Measures:

Listed below are the measures for which previously reported results have been recalculated and reposted on March 17, 2003. SBC Ameritech makes available a listing of the recalculated and reposted performance measurement results that have also been restated (changed from the originally-posted result) in the Reports section of this website. These reports are available for both CLEC-aggregate results and CLEC-specific results, and are accessed in the same manner as existing performance measurement reports.

- Misapplication of program logic caused certain service orders to be incorrectly matched for the line share disaggregations for PM 59. The appropriate logic has been applied and the December 2002 results have been recalculated and reposted.
- PM 105, 106 and MI 5 results have been calculated using business days versus calendar days. A revised interpretation of the business rules to calculate based on calendar days has been implemented, and results for June 2002 through December 2002 have been recalculated and reposted.
- A coding error affected the way that duplicate orders (i.e., multiple records containing identical values for one instance of an order) were counted for the FDT disaggregations for PM 114, 114.1, 115 and 115.1. The coding error has been identified and addressed. Recalculated results for August 2002 have been reposted.

Please note:

- The virus/worm, which attached servers across the US in January 2003 also prevented CLECs from accessing SBC systems. This downtime of 8.5 hours is included in the ARAF disaggregation for PM 4.
- Field Work Service Orders with due dates of less than 5 days (previously considered the standard interval for field work orders) have been excluded from result calculation for PM 28. SBC believes only those orders with requested due dates less than the due date offered on the FOC, for which a supplemental order requesting expedite is received from the CLEC, are appropriate to exclude from PM 28. Accordingly, only Field Work Service Orders where an expedite has been received and the due date requested is less than the offered interval will be excluded.
- As required by the Business Rules, all trouble report rate measures are to be displayed as a rate as opposed to a percentage. The display for November 2001 thru May 2002 for PM 37, 37.1, 54, 54.1, 65 and 65.1 has been modified to comply with this requirement.
- Due to a manual input error, the June 2002 results were reported in July 2002 for PM 120. This affected the displayed results for one CLEC. The June and July 2002 results have been recalculated and reposted for the affected CLEC.
- Effective March 4, 2003, results for PMs 14, 20, 21.1, 22, 24.1, 25, 79, 80, 81 and 82 for January 2003 for Illinois, Michigan, Ohio and Wisconsin; and June 2002 thru January 2003 for Indiana were re-displayed at the aggregate level, as required. Results for these company level measures were inadvertently posted to each

individual CLEC report last month. Results for these company level measures cannot be differentiated at the CLEC or affiliate level of reporting. The actual company level results did not change. Also, in certain situations, a zero was appearing in the CLEC denominator when there was no data to report. The display was modified so that a blank appears in the CLEC denominator where there is no volume. This is consistent with prior posting practices, and changed the display of certain results for January 2003 for Illinois, Michigan, Ohio and Wisconsin; and June 2002 thru January 2003 results for Indiana.

Based on the requirements of the IURC Remedy Plan, the following modifications have been implemented:

- Effective on March 7, 2003, the Restatement Report has been enhanced to include a new column DISPLAY_ONLY(Yes/No). This new information will differentiate changes in performance report results that are due to recalculation of actual performance (No) from changes in the report display only (Yes).
- Effective on March 6, 2003, z-values are now displayed for bright-line benchmark measures. Display of the z-value has been added beginning with June 2002 results for all SBC Midwest states. The earliest that this data could have been required to be displayed under the IURC Remedy Plan was with November 2002 results.
- Effective on March 6, 2003, measures for which there is no wholesale activity to report, but for which there are SBC retail and/or affiliate results, will have the SBC Retail and/or affiliate results displayed. This has been implemented beginning with June 2002 results for all SBC Midwest states. The earliest that this data could have been required to be displayed under the IURC Remedy Plan was with November 2002 results.

On March 12, 2003,

the Federal judge has granted an injunction against the IURC remedy plan. All special Indiana reporting required by the IURC Remedy Plan will be removed within the next few weeks.

- Attached please find the Updated Implementation Schedule for the 2002 Six Month Review. [6 Month review schedule](#)

The current business rules are now available for [download/viewing \(Acrobat pdf format\)](#) and [Microsoft Word format](#).

The Current Business Rules Modification Matrix is now available for [download/viewing in Microsoft Word format](#).

The [historical business rules](#) are now available for [download/viewing \(Acrobat pdf format\)](#).

The [historical news pages \(including Restatements\)](#) are now available for viewing.

The Process flow for Remedies document is now available in [Microsoft Word format](#).

The Change Management Policy document is now available in [Microsoft Word format](#).

Remedy Plan Information:

The SBC Compromise Midwest - Compromise Plan Performance Measurements CLEC Identification and Liquidated Damages Information Form is now available in [Microsoft Word format](#).

The Indiana Opt-in Notification Form and Indiana Performance Assurance and Remedy Plan is now available in Microsoft Word format by clicking on the links below.

Indiana Performance Assurance and Remedy Plan (IURC Order dated 10/16/2002) - Plan copy only is now available in [Microsoft Word format](#).

Indiana Opt-in form is now available in [Microsoft Word format](#).