

Web Site News As Of February 17, 2003

Welcome to the Ameritech Performance Measurements web site.

December 2002 performance results for all SBC Ameritech performance measurements are now available.

Business Rule Update:

The SBC Ameritech Performance Measurement Version 1.8 Business Rules are accessible via the Current Business Rules link at the bottom of this page. Any modifications made to the current business rules are listed in the Business Rules Modification Matrix. Previous month Business Rules, along with previous month Business Rule Modifications Matrices can be found in the Historical Business Rules section.

Recalculated and Reposted Performance Measures:

Listed below are the measures for which previously reported results have been recalculated and reposted on February 5, 2003. SBC Ameritech makes available a listing of the recalculated and reposted performance measurement results that have also been restated (changed from the originally-posted result) in the Reports section of this website. These reports are available for both CLEC-aggregate results and CLEC-specific results, and are accessed in the same manner as existing performance measurement reports.

PLEASE NOTE: Due to requirements of the Remedy Plan ordered by the Indiana Utilities Regulatory Commission on October 16, 2002, notice and posting of recalculated results described below, under that Plan, will be made on February 17, 2002. On that same date an Indiana-specific Web Site News Page will be implemented.

- The AEMS Interface was retired on November 9, 2002. The EDI LSOG 1 disaggregation of PM 4 – Interface Availability for the month of November did not show results for the first eight days of the month that the Interface was still active. Results for the EDI LSOG 1 disaggregation of PM 4 for November 2002 have been calculated and posted.
- An internal reporting system coding error affected the November 2002 FOC tails results for PM 5. The coding error has been identified and corrected. November 2002 results have been recalculated and reposted.
- Incorrect system requirements affected the procedure used to check for all order types that are categorized under LNP with related Loop. One type of LNP with related Loop order was omitted from the performance measurement results. The procedure has been corrected. June 2002 and July 2002 results for PM 7, 7.1 and 8 have been recalculated and reposted.
- A coding error caused inaccuracies in the way that the jeopardy results were calculated and in the way the changed due dates were identified for Unsolicited FOCs for June 2002 results. An internal reporting system coding error also affected the way that product categories are used for the same month. These issues affected results for PM 10.4 and MI 2. The issues has been identified and corrected. June 2002 results have been recalculated and reposted.
- An internal performance measurement processing system problem did not apply the required logic to the Transaction Indicator used to determine the Measured Application Date. This affected the Installation Interval data and the June 2002 and July 2002 results for PMs 43, 44, 55, 55.1, 56 and 56.1. The system problem has been addressed, the correct logic has been applied; results have been regenerated and reposted.
- The criteria logic for setting the Measured Application Date was incorrectly applied for PMs 43-50, 55-56.1, 58-63, WI 1, WI 9 and CLEC WI 11. This issue predominantly occurred with the retail records and, consequently, artificially shortened the retail installation interval causing an out-of-parity condition to be

erroneously reported. The criteria logic has been corrected, and results for June 2002 and July 2002 have been regenerated and reposted.

- Due to a performance reporting system coding problem, some Loop with LNP Orders were not included, and some application dates were incorrectly reported, in the Michigan June 2002 results for PMs 43, 44, 55-56.1, 78. The problem has been addressed; the missing orders have been identified and have been included in the reprocessed data. The results have been recalculated and reposted.
- Incorrect setting of the FMOD and Conditioning Accepted indicators in the PM reporting system and a problem within the requirements logic led to the misclassification of orders for PMs 55.1, 56, and 58. The process used to set the indicators and the problem with the logic has been corrected. Results for June 2002 and July 2002 have been recalculated and reposted.
- A coding error caused the orders that have a FMOD Indicator=1 with a form type of 2D and no due date change to be excluded from PM 58 results. The coding error has been addressed; complete data has been collected. June 2002 and July 2002 results have been recalculated and reposted.
- Inconsistencies in processing logic application between two performance measurement data generating systems caused incomplete data to be used in calculating June 2002 results for the DSL line sharing disaggregations of PMs 59, 65, 65.1, 66, 67 and 69. The processing logic used to identify DSL line sharing troubles reported by CLECs has been updated, and the results have been recalculated and reposted.
- A more accurate methodology for capturing the lines in service for the denominator of PMs 65 and 65.1 for the Broadband and DSL line share disaggregations has been identified. The logic for the calculation of lines in service has been improved and applied to June 2002 data. June 2002 results have been recalculated and reposted.
- The misclassification of a single service order affected the November 2002 results for Interconnection Trunk PMs 73, 74 and 78 for the state of Wisconsin only. The service order has been appropriately classified; the results have been regenerated and reposted.

Please note:

- The EDI LSOG 1 Interface was retired on November 9, 2002. Accordingly, no data will be reported for this interface type under PM 4.
- The Oracle database hosting SBC Midwest applications is going to be upgraded on Saturday, February 8, 2003 from 5:00 P.M. CST until 11:00 P.M. CST (not on January 25, 2003 from 6:00 P.M. until Midnight as previously indicated). The applications will be unavailable for approximately 6 hours. This news page plus access to PM results will be unavailable during that time.
- A display issue caused the February 2002 results for Wisconsin PM 15 BDT disaggregation to "drop off" the Web Site. The issue has been addressed and results have been reposted. Please note that this was strictly a display issue and that the actual results were not affected.
- Manual FOCs delivered via fax will use a running clock routine for tracking and reporting FOC durations. This affects results for PM 5 and PM 6 and will be effective with December results posted on January 21.
- The SBC Midwest benchmark percent and counts will no longer be reported for PM 13.1 effective with December results posted on January 21. As defined in the version 1.8 business rules, this measure is diagnostic and does not have a standard of comparison.
- SBC Midwest announces the availability of detail data for PMs 5 and 6 through the CLEC Raw Data Website. The web site can be accessed through the following link: [SBC -](#)