

## Web Site News As Of October 20, 2005

Welcome to the SBC Midwest Performance Measurements web site.

September 2005 performance results for SBC Midwest performance measurements are now available.

### ***Recalculated and Reposted Performance Measures:***

Listed below are the measures for which previously reported results have been recalculated and reposted. SBC/Midwest makes available a listing of the recalculated and reposted performance measurement results that have also been restated (changed from the originally posted result) in the Reports section of this website. These reports are available for both CLEC-aggregate results and CLEC-specific results, and are accessed in the same manner as existing performance measurement reports.

- August 2005 results for performance measure CLEC BLG 3 have been recalculated and reposted to correct for a logic problem that caused records of two CLEC's to be incorrectly identified.

### ***Please Note:***

- The title of performance measure 21.1 has been changed from "Average Time Placed on Hold at LSC (In Minutes)" to "Average Time Placed on Hold at LSC (In Second)" to indicate the correct unit of measure.
- The title of performance measure 104 has been changed from "% of 911 Updates Processed Within the Established Timeline (Facility Based Providers) (In Minutes)" to ""% of 911 Updates Processed Within the Established Timeline (Facility Based Providers)" to remove the unit of measure which is not applicable to results expressed as a percent.
- The October 5, 2005 Web Site News stated that January and February 2005 results for performance measure 40 in Ohio have been recalculated and reposted to correct a coding error that caused Subsequent Trouble Reports not to be excluded from results. This recalculation and reposting actually restated results for all states.