Web Site News As Of August 5, 2003

Welcome to the SBC Midwest Performance Measurements web site.

June 2003 performance results for SBC Midwest performance measurements are now available.

Business Rules:

The SBC/Ameritech Performance Measurements User Guide Version 1.8, the color-lined Version 1.9 and the 2002 Six-Month Review Agreed-To Measurement Change Implementation Schedule have been moved to the Historical Business Rules section. The "clean" SBC/Ameritech Performance Measurements User Guide Version 1.9 is accessible via the link shown below. All versions of the User Guide are accessible via the User Guide links at the bottom of the page.

SBC/Ameritech has identified a number of conflicts within the SBC/Ameritech Performance Measurement User Guide Version 1.9. The matrix outlining these know/identified business rules conflicts will be updated as needed and is located at **Conflict Matrix**. SBC Midwest expects to address these conflicts in the next six-month review collaborative.

Recalculated and Reposted Performance Measures:

Listed below are the measures for which previously reported results have been recalculated and reposted. SBC Ameritech makes available a listing of the recalculated and reposted performance measurement results that have also been restated (changed from the originally posted result) in the Reports section of this website. These reports are available for both CLEC-aggregate results and CLEC-specific results, and are accessed in the same manner as existing performance measurement reports.

- Ohio May 2003 results for PM 97 were recalculated and reposted on July 20, 2003 to include additional source data not included in the originally posted results. Lack of this data in the original results caused LNP telephone numbers that were associated with a project to be improperly identified as misses.
- July through September 2002 results for PM 117 and 118 have been recalculated and reposted on August 5th to address situations where an account completed in the same week as the LERG Effective Date could have been identified as completing on-time when they may not have met the LERG Effective Date.
- In response to Bearing Point Observations 623, 645, 646, 796 and 797, July through September 2002 results for PMs 105, 106 and MI 5 have been recalculated and reposted on August 5th.

Please note:

- The LSOG 6 release (replacing LSOG 4 and MORTEL) took place on June 13, 2003 through June 14, 2003 affecting the availability of the Electronic Ordering and Pre-Ordering Systems. The specific system downtimes were outlined in Accessible Letter CLECALLS03-077.
- Effective with June 2003 performance results, Illinois data shown under the "State Performance Measurements" option is reported using the Section 271 Remedy Plan approved by the Illinois Commerce Commission in Docket 01-0662. This remedy plan is available in the "Remedy Plan Information" section below and can be accessed via the "Illinois Remedy Plan Description (IL271)" link.
- An internal system processing problem caused the June 2003 MI 5 results not to be displayed. The system problem has been corrected and June 2003 results are available.
- The SBC/Midwest Raw Data Web Site was posted on August 5, 2003 and can be accessed via the link provided at the very bottom of this page (labeled "Raw Data Request Process"). June 2003 data is available for PMs 1.1, 1.3, 5 (EOI & ULT), 5.2, 6, 7, 7.1, 8, 9, 10, 10.4, 11, 13, 13.1, 17, 27, 28, 29-33, 35, 37, 37.1, 38, 39, 40-50, 52-55.3, 56, 56.1, 58, 59, 60-63, 65, 65.1, 66, 67, 68, 69, 73, 74-76, 78, 91, 92, 93, 95 (deleted), 96, 97, 98, 99-101, 102, 104, 104.1, 105, 106, 107, 108, 109, 115, 115.1, 117-119, CLEC WI 1, CLEC WI 5, CLEC WI 6, CLEC WI 7, CLEC WI 8, CLEC WI 9, CLEC WI 11, MI 2, MI 4, MI 5, MI 9, MI 10, , MI 12, MI 13, MI 13.1, MI 14, , MI 16, WI 1, WI 2 and WI 9. June 2003 data for PMs 21.1, 24.1, 25, MI11 and MI15 can be accessed via the link for "Non CLEC Specific PM Reports" on the Raw Data Request page.
- The raw data for May 2003 for PM 5 for LSOG4 transactions, as available via the raw data request process, is incomplete. This notice will be updated when the complete information is available.

The SBC/Ameritech Performance Measurements User Guide version 1.9 is available for <u>download/viewing (Microsoft Word format)</u> and <u>Acrobat pdf format</u>.

The <u>historical business rules</u> are now available for <u>download/viewing (Acrobat pdf format)</u>.

The <u>historical news pages (including Restatements)</u> are now available for viewing.

The SBC Midwest Performance Measurements Internal Change Management Process document is now available in <u>Microsoft Word format</u> and in <u>Acrobat PDF format</u>.

Remedy Plan Information:

ILLINOIS

Remedy Plan - The Illinois Remedy Plan Description (271) as ordered May 13, 2003 in ICC Docket 01-01662 is available.

Illinois Remedy Plan Description (IL271) - <u>MS Word format</u> Illinois Remedy Plan Description (IL271) - <u>Acrobat format</u> **CLEC Opt-In and Payment Information Form** - The Illinois Remedy Plan Description (IL271, ICC Docket 01-01662), CLEC Opt-In Form is now available in <u>MS</u> <u>Word format.</u>

INDIANA

Remedy Plan - The SBC Indiana Section 271 Remedy Plan ("271 Remedy Plan") is available. This Remedy Plan conforms to the Indiana Utility Regulatory Commission ("IURC") Compliance Order in Cause No. 41657, approved on July 2, 2003.

Indiana Remedy Plan Description (IN271) - Microsoft Word format

CLEC Opt-In Form - The Indiana CLEC ID form is now available in <u>Microsoft Word</u> format

MICHIGAN

Remedy Plan - (The Remedy Plan as ordered July 25, 2001 in MPSC Case No. U-11830 shall be available at this website upon filing of the tariff.)

Michigan Remedy Plan Description - Acrobat format

Michigan Remedy Plan Appendix 2 - <u>Acrobat format</u> Michigan Remedy Plan Appendix 3 - <u>Acrobat format</u>

CLEC Payment ID Forms - The Michigan Amendment CLEC identification and liquidated damages information form is now available in <u>Microsoft Word format</u>. The Michigan Tariff CLEC Identification and Liquidated Damages Information Form is now available in <u>Microsoft Word format</u>.

OHIO

Remedy Plan - The Ohio Remedy Plan Description is available in Acrobat format.

ALL STATES

The SBC Compromise Midwest Remedy Plans

The Illinois Compromise Remedy Plan is now available in <u>Microsoft Word format</u>. The Indiana Compromise Remedy Plan is now available in <u>Microsoft Word format</u>. The Michigan Compromise Remedy Plan is now available in <u>Microsoft Word format</u>. The Ohio Compromise Remedy Plan is now available in <u>Microsoft Word format</u>. The Wisconsin Compromise Remedy Plan is now available in <u>Microsoft Word format</u>.

CLEC Payment ID Form - The five-state Compromise Plan Performance Measurements CLEC Identification and Liquidated Damages Information Form is now available in <u>Microsoft Word format.</u>