Web Site News As Of June 5, 2003

Welcome to the SBC Midwest Performance Measurements web site.

April 2003 performance results for SBC Midwest performance measurements are now available.

2002 Six-Month Review Performance Measurement Change Implementation:

The April 2003 posted results include the implementation of the 2002 Six-Month Review performance measurement changes. The 2002 Six-Month Review Agreed-To Measurement Change Implementation Schedule indicates the performance measurements that were implemented on May 20, 2003. The schedule is located at <u>Six month schedule</u>.

The new version of PM MI 13 and the new PM MI 13.1, have been implemented as specified in the approved business rules. Additionally, as requested by CLECs and agreed-to by SBC Midwest, SBC Midwest has implemented two additional diagnostic submeasures of these PMs to report a) "winback" line loss notifications and b) "clec-to-clec migrations" separately.

The SBC/Ameritech Performance Measurements User Guide Version 1.9 has been posted, exactly as filed, and details 2002 Six-Month Review agreed-to (color-lined) changes. The SBC/Ameritech Performance Measurement User Guide Version 1.8 is also posted and will be moved to the Historical Business Rules with the posting of May results on June 20th. Both User Guides are accessible via the User Guide link at the bottom of the page.

SBC/Ameritech has identified a number of conflicts within the SBC/Ameritech Performance Measurement User Guide Version 1.9. The matrix outlining these know/identified business rules conflicts will be updated as needed and is located at <u>Conflict Matrix</u>. SBC Midwest expects to address these conflicts in the next six-month review collaborative.

Recalculated and Reposted Performance Measures:

Listed below are the measures for which previously reported results have been recalculated and reposted on June 5, 2003. SBC Ameritech makes available a listing of the recalculated and reposted performance measurement results that have also been restated (changed from the originally posted result) in the Reports section of this website. These reports are available for both CLEC-aggregate results and CLEC-specific results, and are accessed in the same manner as existing performance measurement reports.

- In response to Bearing Point Observation 755, PMs 10.1, 10.2, 10.3, 11.1, 11.2 and 95 for July through September 2002 have been recalculated and reposted to track SBC caused rejects for revisions for LSOG 4 requests.
- In response to Bearing Point Observation 819, PM 14, for August 2002 has been recalculated and reposted to incorporate the correct version of the raw data file.
- In response to Bearing Point Observation 828, PM 22, for September 2002 has been recalculated and reposted to correct the numerator for the retail results.

- In response to Bearing Point Observation 677, PM 115, for July through September 2002 has been recalculated and reposted to count orders delayed against multiple benchmarks (>30, >60 and >120 minutes) depending on the duration of the delay.
- An internal system processing issue caused the wrong data file to be used for the UNE-P line counts reported in April 2003 for PMs 37, 37.1, 54, 54.1 and the retail comparison for PMs 65 and 65.1. The correct file has been used and April 2003 results have been recalculated and reposted for these measures.
- PM 21.1 has been recalculated and reposted for February 2003 and April 2003 to correct a data input error that resulted in a transposition of the numerator and denominator.
- PM 28 has been recalculated and reposted for April 2003 to incorporate revised criteria logic used to determine the completion interval for certain complex business products such as ISDN BRI and DID, which are included in the POTS business disaggregation of PM28. For these products, the defined standard interval will now be used to determine the application date whenever the Customer Desired Due Date (CDDD) is less than the standard interval.

Please note:

- The TCNET interface was retired on March 7, 2003. TCNET disaggregations for PMs 2, 4 and MI 10 have been discontinued effective with April 2003 results.
- Effective with April 2003 results, the ability to display results from January 2002 forward has been put into place allowing for the availability of a maximum of 24 months of results. By default, if no specific months are selected, reports will display only the last 12 months of data, but a new option has been added to allow for the selection of a start and end month going back as far as January 2002.
- The benchmark for PMs 7, 29, 65, 65.1 and 69 has been changed from a decimal display to a percent display. This is a display change only and does not affect the posted results.
- The SBC/Midwest Raw Data Web Site was posted on June 5, 2003 and can be accessed via the link provided at the very bottom of this page (labeled "Raw Data Request Process"). March and/or April 2003 data is available for PMs 1.1, 5 (EOI & ULT), 6, 7, 7.1, 8, 9, 10, 10.1, 10.2, 10.3, 10.4, 11, 11.1, 11.2, 13, 13.1, 17, 28, 35, 37, 37.1, 39, 56, 58, 59, 65, 67, 73, 91, 93, 95, 96, 98,104.1, 107, 108, 109, 115, 115.1, MI 9, MI 12, MI 13, MI 13.1 and MI14.

The Ameritech Performance Measurements User Guide version 1.8 is available for <u>download/viewing (Microsoft Word format)</u> and <u>Acrobat pdf format</u>.

The SBC/Ameritech Performance Measurements User Guide version 1.9 is available for <u>download/viewing (Microsoft Word format)</u> and <u>Acrobat pdf format</u>.

The <u>historical business rules</u> are now available for <u>download/viewing (Acrobat pdf format)</u>.

The <u>historical news pages (including Restatements)</u> are now available for viewing.

The SBC Midwest Performance Measurements Internal Change Management Process document is now available in <u>Microsoft Word format</u> and in <u>Acrobat PDF format</u>.

Remedy Plan Information:

The Remedy Plan currently in place for the payment of remedies is now available in Acrobat PDF format:

The Illinois Remedy Plan Description (271Comp2) as ordered May 13, 2003 in ICC Docket 01-01662 is available.

<u>Illinois Remedy Plan Description (271Comp2) - MS Word format</u> <u>Illinois Remedy Plan Description (271Comp2) - Acrobat format</u>

The Illinois Remedy Plan Description (271Comp2, ICC Docket 01-01662), CLEC Opt-In Form is now available in <u>MS Word format.</u>

(The Remedy Plan as ordered July 25, 2001 in MPSC Case No. U-11830 shall be available at this website upon filing of the tariff.)

Michigan Remedy Plan Description Michigan Remedy Plan Appendix 2 Michigan Remedy Plan Appendix 3

Ohio Remedy Plan Description

The SBC Compromise Midwest - Compromise Plan Performance Measurements CLEC Identification and Liquidated Damages Information Form is now available in <u>Microsoft</u> <u>Word format.</u>

The Michigan Tariff CLEC Identification and Liquidated Damages Information Form is now available in <u>Microsoft Word format</u>.

The new Illinois Performance Measurements Remedy Plan CLEC Identification and Remedy Payment Information Form is now available in <u>Microsoft Word format</u>.

The Michigan Amendment CLEC identification and liquidated damages information form is now available in <u>Microsoft Word format</u>.

The Ohio Compromise Remedy Plan is now available in Microsoft Word format.

The Wisconsin Compromise Remedy Plan is now available in Microsoft Word format.