

Web Site News As Of May 5, 2003

Welcome to the SBC Midwest Performance Measurements web site.

March 2003 performance results for SBC Midwest performance measurements are now available.

2002 Six-Month Review Performance Measurement Change Implementation:

The March 2003 posted results include the implementation of the 2002 Six-Month Review performance measurement changes. The 2002 Six-Month Review Agreed-To Measurement Change Implementation Schedule indicates the performance measurements that were implemented on April 21, 2003; as well as targeted implementation dates for other performance measurements. The schedule is located at [Six month schedule](#)

PM 95 had been targeted for deletion--results to be incorporated in the new PM 10--with the posting of the Second Month (March) results. Since the new PM 10 is not targeted for release until the Third Month (April) results, PM 95 March 2003 results have been posted and PM 95 will be deleted for the May 20, 2003 results posting coincident with implementation of the new PM 10.

PM 55.1 had been targeted for deletion with the posting of the Third Month (April) results. As required by the SBC/Ameritech Performance Measurements User Guide Version 1.9, the disaggregations from 55.1 have been moved, with the posting of March 2003 results, to PM 55. PM 55.1 has been deleted ahead of schedule.

The new version of PM MI 13 and the new PM MI 13.1, have been implemented as specified in the approved business rules. Additionally, as requested by CLECs and agreed-to by SBC Midwest, SBC Midwest has implemented two additional diagnostic submeasures of these PMs to report a) "winback" line loss notifications and b) "clec-to-clec migrations" separately.

Please note that the benchmark for PM 29 has been erroneously reflected in the filed SBC/Ameritech Performance Measurements User Guide Version 1.9 as 97%. The benchmark for PM 29 – *Percent SBC/Ameritech Caused Missed Due Dates* – should be 3%. This will be corrected with the next State filings.

Business Rule Update:

The version 1.9 Business Rules posted on the website are the version 1.8 Business Rules updated, with track changes, for the measurement changes agreed upon in the recent sixth month review. To compliment this set of Business Rules, the 2002 Six-Month Review Agreed-To Measurement Change Implementation Schedule identifies, for each measure impacted by the recent six-month review changes, the reporting month (March, April or May) the agreed upon changes were implemented or are targeted for implementation. The Business Rules applicable for February 2003 and

March 2003 (March 2003 and April 2003 reporting) data can be identified through use of this Schedule and the track changed version 1.9 Business Rules. For example, a user would identify the measure or measures of interest in the Implementation Schedule and determine if any agreed upon sixth month review changes had been implemented, and if so what month the implementation had occurred. Reviewing the posted version of the 1.9 Business Rules, the user would be aware if the track changes had yet been implemented for the measure or measures of interest.

Upon implementation of all agreed upon sixth month review changes, SBC will place onto the historical business rules section of the website for the data months of February 2003 and March 2003 the version of the 1.9 Business Rules with track changes and the 2002 Six-Month Review Agreed-To Measurement Change Implementation Schedule. Starting with the data month of April 2003, SBC will archive the 1.9 Business Rules with the track changes accepted.

Recalculated and Reposted Performance Measures:

Listed below are the measures for which previously reported results have been recalculated and reposted on May 5, 2003. SBC Ameritech makes available a listing of the recalculated and reposted performance measurement results that have also been restated (changed from the originally-posted result) in the Reports section of this website. These reports are available for both CLEC-aggregate results and CLEC-specific results, and are accessed in the same manner as existing performance measurement reports.

- An internal system processing issue caused certain manual FOCs not to be included in March 2003 results for PMs 5 and 6. This has been addressed and the March 2003 results for PMs 5 and 6 have been reprocessed and reposted.
- A manual data input error for the Paper Bills disaggregation of PM 18 caused bills identified as late in Michigan to be inadvertently reported under Ohio performance for February 2003 results. The manual input error has been corrected and February 2003 results for PM 18 have been reprocessed and reposted.
- In response to BearingPoint Exception 176, for the March 2003 posted results SBC installed new logic to include Category 11 records in calculating PM 19. This change in reporting was originally targeted for implementation with December 2002 results. Accordingly, the results for December 2002, January 2003 and February 2003 have been reprocessed and reposted.
- In response to BearingPoint Observation 841, CLEC WI 4 results for Ohio for August 2002 have been restated. This issue was caused by a manual data processing problem.
- In response to BearingPoint Observations 613 and 815, SBC has modified its implementation of PM 114. Formerly the calculation to determine a premature coordinated conversion was based on the percentage of premature disconnects that occurred 11 or more minutes prior to the scheduled conversion time. The business rules indicate that the calculation of a premature conversion should be any time SBC Midwest disconnects the CLEC customer 10 or more minutes prior to the CLEC being on line. July 2002 through January 2003 results for PM114 have been reprocessed and reposted to reflect the revised methodology.

Please note:

- Due to the national release of ASR-26 (Accessible Letter CLECAMSO3-011), the ARIS/EXACT system was not available from 5:00 P.M. CST Friday, March 7, 2003 thru 7:50 A.M. CST Monday, March 10, 2003. During this downtime, requests for Loop, LNP, LSNP, LoopsDLE, LoopsDSL, Line Splitting and LSNP DSL products were not processed. March 2003 results exclude this downtime from electronic FOC and Electronic Reject affecting PMs 5 and 6.
- As per Accessible Letter CLECALLS03-023, the SBC/Midwest Ordering OSS Systems were unavailable during the release weekend of March 14th. EDI and LEX ordering was unavailable from 8:00 P.M. CST Friday, March 14, 2003 thru Sunday, March 16, 2003. The March 2003 results for PMs 5, 6, 7, 7.1, 8, 10, 10.1, 10.2, 11, 11.1 and MI 13 exclude this system downtime.
- The benchmark for PM 5 Manually Submitted Requests for UNE xDSL Capable Loops (1-49) and Line Sharing (1-49) has been changed to 94%, as is required by the SBC/Ameritech Business Rules version 1.9.
- The Compromise Plan is reflecting PM 4 and MI 11 data the CLEC level. Since these are company level PMs, the display has been modified to exclude PM 4 and MI 11.
- In SBC/Midwest's review of results posted on April 7th, SBC/Midwest recognized that planned corrections for PM WI 1 did not completely satisfy SBC/Midwest's commitment to the State Commissions and prompted an out-of-cycle restatement on April 10th. SBC/Midwest provided notice of this February 2003 posted result restatement via a pop-up window.
- The SBC/Midwest Raw Data Web Site was posted on April 1, 2003 and can be accessed via the link provided at the very bottom of this page (labeled "Raw Data Request Process"). February 2003 data is available for PMs 1.1, 5 (EOI & ULT), 91, 93, 104.1, 107, 108, 109 and MI 12.
- The benchmark display for PMs 2, 13, 28, 58, 59, 60, 110 and 112 has been changed from a decimal to a percent.
- A business rule conflict has been identified for CLEC WI 5 – the numerator and denominator are switched and incorrectly reflected in the calculation section of the business rule. The display for CLEC WI 5 has been re-edited to correctly reflect business rule requirements.
- The historical data display for discontinued PMs MI 6, MI 7 and MI 8 (affecting Michigan only) are available on the CLEC Performance Measurement SBC Midwest Web Site.
- The SBC/Midwest Raw Data Web Site was updated on May 1, 2003 and can be accessed via the link provided at the very bottom of this page (labeled "Raw Data Request Process"). Additional PMs available with March 2003 data are PMs 7, 7.1, 8, 9, 10, 10.1, 10.2, 10.3, 10.4, 11, 11.1, 11.2, 95, MI2, MI9, MI13 and MI13.1.