

Web Site News As Of July 20, 2011

Welcome to the Performance Measurements web site for Illinois, Indiana, Michigan, Ohio & Wisconsin.

**March 2011 results are now available for Illinois, Indiana, Michigan, Ohio & Wisconsin.
Effective April 20:**

February 2011 performance results for AT&T performance measurements are now available.

Please Note:

AT&T experienced the loss of a server in the Fort Worth, TX Local Service Center. The server could not be repaired and had to be replaced. As a result of this loss, the Midwest region Performance Measure 22 - Call Center Grade of Service (GOS) results will not be available for the period of February 1, 2011 through March 8, 2011.

Recalculated and Reposted Performance Measures:

Listed below are the measures for which previously reported results have been recalculated and reposted. AT&T makes available a listing of the recalculated and reposted performance measurement results that have also been restated (changed from the originally posted result) in the Reports section of this website. These reports are available for both CLEC-aggregate results and CLEC-specific results, and are accessed in the same manner as existing performance measurement reports.

- June 2010 results for performance measure IN 01 have been recalculated and reposted to correct a coding problem that caused some orders not to be included in results.