

## **Web Site News As Of April 20, 2011**

Welcome to the Performance Measurements web site for Illinois, Indiana, Michigan, Ohio & Wisconsin.

**February 2011 results are now available for Illinois, Indiana, Michigan, Ohio & Wisconsin.  
Effective April 05:**

February 2011 performance results for AT&T performance measurements are now available.

### ***Please Note:***

- The AT&T Raw Data Web Site was posted April 5, 2011 and can be accessed via the link provided at the bottom of this page (labeled "Raw Data Request Process"). February data is available for PMs 1.1, 1.3, 2, 4, 5, 6, 12, 13, 13.1, 22, 29, 30, 35, 37.1, 38-41, 62, 63, 69.1, 70, 97, 101, 102, 104, 107, 110, 114, 114.1, 115, 120, 124, 124.1, 126, CLEC WI 1, CLEC WI 9, C BLG 3, IN 1, MI 2, MI 15, WI 1, WI 2, WI 9.
- AT&T experienced the loss of a server in the Fort Worth, TX Local Service Center. The server could not be repaired and had to be replaced. As a result of this loss, the Midwest region Performance Measure 22 - Call Center Grade of Service (GOS) results will not be available for the period of February 1, 2011 through March 8, 2011.