

Web Site News As Of April 06, 2011

Welcome to the Performance Measurements web site for Illinois, Indiana, Michigan, Ohio & Wisconsin.

**February 2011 results are now available for Illinois, Indiana, Michigan, Ohio & Wisconsin.
Effective March 21:**

February 2011 performance results for AT&T performance measurements are now available.

Please Note:

AT&T experienced the loss of a server in the Fort Worth, TX Local Service Center. The server could not be repaired and had to be replaced. As a result of this loss, the Midwest region Performance Measure 22 - Call Center Grade of Service (GOS) results will not be available for the period of February 1, 2011 through March 8, 2011.