

Web Site News As Of February 5, 2004

Welcome to the SBC Midwest Performance Measurements web site.

December 2003 performance results for SBC Midwest performance measurements are now available.

Business Rules:

The SBC/Ameritech Performance Measurements User Guide Version 1.8, the color-lined Version 1.9 and the 2002 Six-Month Review Agreed-To Measurement Change Implementation Schedule are available in the Historical Business Rules section. The "clean" SBC/Ameritech Performance Measurements User Guide Version 1.9 is accessible via the link shown below. All versions of the User Guide are accessible via the User Guide links at the bottom of the page.

Recalculated and Reposted Performance Measures:

Listed below are the measures for which previously reported results have been recalculated and reposted. SBC Ameritech makes available a listing of the recalculated and reposted performance measurement results that have also been restated (changed from the originally posted result) in the Reports section of this website. These reports are available for both CLEC-aggregate results and CLEC-specific results, and are accessed in the same manner as existing performance measurement reports.

- December 2003 results for PMs MI 13 and MI 13.1 have been recalculated and reposted to correct a processing error with a manual line loss reporting data file.
- December 2003 results for PM MI 14 have been recalculated and reposted to properly reflect volumes originally underreported. A temporary logging issue associated with an EBTA software migration resulted in the time the ticket closure notification was made available to the CLEC not being logged for notifications sent from 12/12/2003 to 12/31/2003. While all notifications were provided to the CLECs, and SBC's expectation is most, if not all, were delivered in a timely fashion (i.e. within two hours), the lack of a ticket closure notification time causes the additional notifications included to all be reported as misses.

Please note:

- As indicated in Accessible Letter AL CLECAM02-533 (dated December 16, 2002) Auto/Man or Man/Man orders were not processed on December 24, 2003 in observance of Christmas Eve. This is reflected in the published results for PMs 2, 5, 6, 7, 7.1, 8, 10, 11, 91, 93, 114, MI 13, and MI 13.1.
- Per Accessible Letter CLECCALLS03-205, the electronic ordering and pre-ordering applications were down as follows: on Friday, December 12, 2003 EDI Inbound 9:00PM-Outbound: 11:00PM; LEX Inbound 9:00PM-Outbound: 10:00PM; on Saturday,

December 13, 2003 and Sunday, December 14, 2003—all Ordering and Pre-Ordering systems were unavailable. This planned system unavailability was incorporated in the processing of results for PMs 2, 5, 6, 7, 7.1, 8, 10, 11, MI 13, and MI 13.1.

- The SBC/Midwest Raw Data Web Site was posted on February 5, 2004 and can be accessed via the link provided at the very bottom of this page (labeled "Raw Data Request Process"). December 2003 data is available for PMs 1.1, 1.3, 5 (EOI & ULT), 5.2, 6, 7, 7.1, 8, 9, 10, 10.4, 11, 13, 13.1, 17, 21.1, 22, 22.1, 24.1, 25, 27, 28, 29-33, 35, 35.1, 37, 37.1, 38, 39, 40-50, 52-55.3, 56, 56.1, 58, 59, 60-63, 65, 65.1, 66, 67, 68, 69, 71, 73, 74-76, 78, 79-83, 91, 92, 93, 95 (deleted), 96, 97, 98, 99-101, 102, 104, 104.1, 105, 106, 107, 108, 109, 110, 111, 112, 113, 114, 114.1, 115, 115.1, 115.2, 117-121, 124, CLEC WI 1, CLEC WI 5, CLEC WI 6, CLEC WI 7, CLEC WI 8, CLEC WI 9, CLEC WI 11, MI 2, MI 4, MI 5, MI 9, MI 10, MI 11, MI 12, MI 13, MI 13.1, MI 14 (Electronic), MI 15, MI 16, WI 1, WI 2 and WI 9.

The SBC/Ameritech [Business Rules and Archived News pages](#) are now available on the [CLEC Online server](#)