

## Web Site News As Of January 6, 2003

Welcome to the SBC Performance Measurements web site for Illinois, Indiana, Michigan, Ohio, Wisconsin.

November 2002 performance results for Illinois, Indiana, Michigan, Ohio, Wisconsin are now available.

### ***Business Rule Update:***

The SBC Ameritech Performance Measurement Version 1.8 Business Rules are accessible via the Current Business Rules link at the bottom of this page. Any modifications made to the current business rules are listed in the Business Rules Modification Matrix. Previous month Business Rules, along with previous month Business Rule Modification Matrices can be found in the Historical Business Rules section.

### ***Recalculated and Reposted Performance Measures:***

Listed below are the measures for which previously reported results have been recalculated and reposted on December 20, 2002 and January 6, 2003. SBC Ameritech makes available a listing of the recalculated and reposted performance measurement results that have also been restated (changed from the originally-posted result) in the Reports section of this website. These reports are available for both CLEC-aggregate results and CLEC-specific results, and are accessed in the same manner as existing performance measurement reports.

### **December 20, 2002:**

Note: Notice of the December 20th recalculated and reported results was also provided on the previous, December 20, 2002 Web News page.

- An incorrect formula was applied to address the negative time intervals that occur when the "Clear Request Received" is before the "Clear Time". The formula has been modified and the March 2002 thru August 2002 results for MI 14 have been recalculated; results have been regenerated and reposted.
- Inconsistencies in processing logic application between two performance measurement data generating systems caused incomplete data to be used in calculating July 2002 thru October 2002 results for the DSL linesharing disaggregations of PMs 59, 65, 65.1, 66, 67 and 69. The processing logic used to identify DSL linesharing troubles reported by CLECs has been updated; the results have been regenerated and reposted.
- A more accurate methodology for capturing the lines in service for the denominator of PMs 65 and 65.1 for the Broadband and DSL lineshare disaggregations has been identified. The logic for the calculation of lines in service has been corrected and applied to July thru October results and they have been regenerated and reposted.

### **January 6, 2003:**

- An error in the processing logic caused standalone LNP orders to be tracked under the Resale disaggregation rather than the UNE disaggregation. This affected the August 2002 thru October 2002 results for PM 7. The error has been identified and corrected. The results have been regenerated and reposted.
- Incorrect processing logic caused August 2002 thru October 2002 LSNP orders to be tracked in the same manner as LNP with Loop orders, thereby causing unnecessary misses in the performance measure results. Additional codes have been included to enhance the tracking of DSL Loops and DLE-DSL Loops. The processing logic and codes have been updated; the results for PMs 7 and 8 for August 2002 thru October 2002 have been regenerated and reposted.

- A coding error caused an error in the way that the jeopardy results are calculated and in the way the changed due dates are identified for Unsolicited FOCs. This affected results for PM 10.4 and MI 2. The error has been identified and corrected. July 2002 thru November 2002 results have been recalculated and reposted.
- Some LNP orders that were rejected and later corrected were incorrectly excluded from the results for PMs 91 and 93. The code has been revised to include these orders and results have been recalculated and reposted for June 2002 thru October 2002. Additionally, PM 91 results for June 2002 thru October 2002 have been recalculated and reposted to report by telephone number instead of by order. The appropriate code has been applied to the recalculated and reposted results.
- SBC Ameritech began reporting MI 3 at the line level versus the order level beginning with October 2002 results. A coding error caused the denominator to count lines while the numerator counted orders. The coding error has been identified and the logic has been corrected. October 2002 results have been recalculated and results have been reposted to ensure that both the numerator and denominator count lines as required.
- A coding error affected the reporting of complete LSOG 5 UNE Loop, LNP and LNP with Loop June 2002 thru October 2002 results for MI 9. The error has been identified and corrected. The complete data has been identified and the results have been regenerated and reposted.
- A coding error caused the exclusion of Projects from June 2002 thru October 2002 results for MI 13. The coding error has been identified and corrected. Projects have been included in the regenerated and reposted results.
- A coding error occurred that resulted in incorrect flagging of when trouble report completions were made available to CLECs and affected the way that June 2002 thru October 2002 results were calculated for MI 14. The coding error has been identified and corrected. The results have been regenerated and reposted.

***Please note:***

- Beginning with December 2002 data, SBC Ameritech is changing the reporting of PM 19 -- Daily Usage Feed Timeliness. Up through November 2002, SBC Ameritech reported this measure by calculating the timeliness of usage records sent in these two files: File 1. The number of resale usage records transmitted; File 2. The number of unbundler usage records transmitted. Beginning with December 2002 data, SBC Ameritech will include the count of records in a third file: File 3. The number of access (category 11) records transmitted. If SBC Ameritech sends the CLEC access (category 11) records, the CLEC will see the denominator increase significantly in December, because it will now include the number of access records SBC Ameritech sent the CLEC in December. It may appear that SBC Ameritech sent the CLEC more detail records in December, but that is not the case. If the CLEC does not receive files containing access records from SBC Ameritech, then the denominator should not increase drastically.
- As required by the Business Rules, all trouble report rate measures are to be displayed as a decimal number instead of a percentage. The display of results for PMs 37, 37.1, 54, 54.1, 65 and 65.1 has been modified to comply with this requirement.
- The December 5, 2002 SBC Ameritech CLEC Web Site News Page indicated that the results for trunking measures - PM 65, 65.1, 69 and 76 - were reprocessed and reposted for September 2002 only. This was an error. The results reprocessed and reposted on December 5th were for the months of November 2001 thru September 2002.

- Benchmarks for the following PM 5 disaggregations have been changed in order to comply with the intent of the business rules. The affected disaggregations are:  
 from 94% to 95% -- % FOCs Returned w/in 24 Hrs - Man Sub Req - UNE xDSL Cpbl Lp (1-49 Lps); % FOCs Returned w/in 24 Hrs - Man Sub Req - UNE xDSL Cpbl Lp (1-49 Lps) - Avg for FOCs > 95% ; % FOCs Returned w/in 24 Hrs - Man Sub Req - Line Sharing (1-49 Lps); % FOCs Returned w/in 24 Hrs - Man Sub Req - Line Sharing (1-49 Lps) - Avg for FOCs >95%;  
 from 95% to 94% -- % FOCs Returned w/in 48 Hrs - Man Sub Req - UNE xDSL Cpbl Lp (50+ Lps); % FOCs Returned w/in 48 Hrs - Man Sub Req - UNE xDSL Cpbl Lp (50+ Lps) - Avg for FOCs > 94%; % FOCs Returned w/in 24 Clock Hrs - Man Sub Req - LNP Complex Bus (1-19 Lines); -- % FOCs Returned w/in 24 Clock Hrs - Man Sub Req - LNP Complex Bus (1-19 Lines) - Avg for FOCs > 94%; -- % FOCs Returned w/in 48 Clock Hrs - Man Sub Req - LNP Complex Bus (20-50 Lines); % FOCs Returned w/in 48 Clock Hrs - Man Sub Req - LNP Complex Bus (20-50 Lines) - Avg for FOCs > 94%; % FOCs Returned w/in 24 Clock Hrs - Man Sub Req - LNP Complex Bus (50+ Lines); % FOCs Returned w/in 24 Clock Hrs - Man Sub Req - LNP Complex Bus (50+ Lines) - Avg for FOCs > 94%; % FOCs Returned w/in 24 Clock Hrs - Elec Sub Req - LNP Complex Bus (1 - 19 Lines); % FOCs Returned w/in 24 Clock Hrs - Elec Sub Req - LNP Complex Bus (1-19 Lines) - Avg for FOCs > 94%; % FOCs Returned w/in 48 Clock Hrs - Elec Sub Req - LNP Complex Bus (20-50 Lines); % FOCs Returned w/in 48 Clock Hrs-Elec Sub Req-LNP Complex Bus (20-50 Lines)- Avg for FOCs>94%; % FOCs Returned w/in 24 Clock Hrs - Elec Sub Req - LNP Complex Bus (50+ Lines); % FOCs Returned w/in 24 Clock Hrs - Elec Sub Req - LNP Complex Bus (50+ Lines) - Avg for FOCs > 94%

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The current business rules are now available for [download/viewing \(Acrobat pdf format\)](#) and [Microsoft Word format](#).

The Current Business Rules Modification Matrix is now available for [download/viewing in Microsoft Word format](#).

The [historical business rules](#) are now available for [download/viewing \(Acrobat pdf format\)](#).

The [historical news pages \(including Restatements\)](#) are now available for viewing.

The Change Management Notification Process for Performance Measurements document is now available in [Acrobat PDF format](#).

## **Remedy Plan Information:**

The Remedy Plan currently in place for the payment of remedies is now available in Acrobat PDF format:

(The Illinois Remedy Plan (IL2) as ordered July 20, 2002 in ICC Docket 01-0120 shall be available at this website upon filing of the tariff.)

[Illinois Remedy Plan Description \(IL2\)](#)

[Illinois Remedy Plan Description](#)

[Illinois Remedy Plan Appendix 2](#)

[Illinois Remedy Plan Appendix 3](#)

(The Remedy Plan as ordered July 25, 2001 in MPSC Case No. U-11830 shall be available at this website upon filing of the tariff.)

[Michigan Remedy Plan Description](#)

[Michigan Remedy Plan Appendix 2](#)

### [Michigan Remedy Plan Appendix 3](#)

#### [Ohio Remedy Plan Description](#)

The SBC Compromise Midwest - Compromise Plan Performance Measurements CLEC Identification and Liquidated Damages Information Form is now available in [Microsoft Word format](#).

The Indiana Opt-in Notification Form and Indiana Performance Assurance and Remedy Plan is now available in Microsoft Word format by clicking on the links below.

Indiana Performance Assurance and Remedy Plan (IURC Order dated 10/16/2002) - Plan copy only is now available in [Microsoft Word format](#).

Indiana Opt-in form is now available in [Microsoft Word format](#).

The Michigan Tariff CLEC Identification and Liquidated Damages Information Form is now available in [Microsoft Word format](#).

The new Illinois Performance Measurements Remedy Plan CLEC Identification and Remedy Payment Information Form is now available in [Microsoft Word format](#).

The Illinois Tariff Performance Measurements Remedy Plan CLEC Identification and Liquidated Damages Information Form is now available in [Microsoft Word format](#).

The Michigan Amendment CLEC identification and liquidated damages information form is now available in [Microsoft Word format](#).

The Ohio Compromise Remedy Plan is now available in [Microsoft Word format](#).

The Wisconsin Compromise Remedy Plan is now available in [Microsoft Word format](#).