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June 4, 2001

Ms. Dorothy Attwood
Chief, Common Carrier Bureau
Federal Communications Commission
445 12th Street, S.W., Room no, 5-C450
Washington, D.C. 20554

Re: Modification of the Implementation Schedule for
the Uniform and Enhanced OSS Plan of Record
CC Docket No. 98-141

Dear Ms. Attwood:

Attached is an Arbitration Award modifying the Implementation Phase Work Plan set forth in Section III.I of SBC Communications Inc.'s ("SBC") Uniform and Enhanced Operations Support System Plan of Record ("Plan of Record" or "POR"). See Attachment A. The attached Award was adopted pursuant to Section III.I of the Plan of Record, which the Bureau directed SBC to implement in its entirety on September 22, 2000. In particular, the Award modifies the Work Plan by extending the release dates for certain pre-order and order OSS releases from September 29, 2001, November 17, 2001, and April 20, 2002 (the last date applies only to Southern New England Telephone Company ("SNET")), to February 28, March 22 and June 30, 2002, respectively. The new dates all fall within the 18-month (24-month in the case of SNET) target date for completion of Phase 3 of the Plan of Record, as provided in paragraph 28 of the SBC/Ameritech Merger Conditions.

On April 9, 2001, SBC applied to the Arbitration Panel duly appointed pursuant to Section III.J of the Plan of Record for an order pursuant to Section III.I to modify the Implementation Phase Work Plan by moving the release dates for certain pre-order and order releases as set forth above. Section III.I, which establishes the Implementation Phase Work Plan, specifically authorized SBC to request the Arbitration Panel to modify the Work Plan if, during the Phase III Additional Collaborative Process, CLECs requested increased functionality that would delay implementation of the POR, or if proceedings during the Additional Collaborative Process, including any arbitration of disputed issues, delayed implementation. In support of its application, SBC submitted a detailed, sworn presentation demonstrating that both of the foregoing criteria were satisfied and explaining why its request for an extension should be granted.

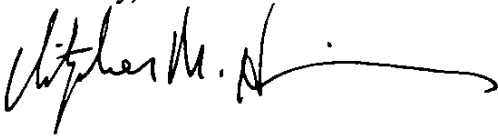
SBC provided notice of its application to all CLECs using SBC's OSS interfaces, none of which opposed SBC's request. And, as noted in the Arbitration Award, AT&T specifically agreed to support SBC's request, and WorldCom and Sprint agreed not to oppose it.

In its order granting SBC's request, the Arbitration Panel found that SBC's submission supported SBC's position that: (1) CLECs have requested increased levels of functionality that would delay implementation of the Plan of Record, and (2) proceedings during the Additional Collaborative Process, including arbitration of disputed issues, significantly delayed implementation of the Plan of Record. Accordingly, the Arbitration Panel ordered that the Implementation Phase Work Plan be modified to establish new implementation dates so that the pre-order and order releases called for by the Plan of Record that were scheduled for September 29 and November 17, 2001 (April 20, 2002 for SNET) would be extended to February 28 and March 22, 2002, respectively (June 30, 2002 for SNET).

Section III.J of the Plan of Record provides that any decision of the Arbitration Panel is final. Accordingly, SBC hereby notifies the Commission that it has modified the Implementation Phase Work Plan to reflect the new pre-order and order release dates as ordered by the Arbitration Panel.

If you have any questions regarding the foregoing, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Christopher M. N.", with a long horizontal flourish extending to the right.

cc: Ms. Matthey
Mr. Dale
Mr. Stevens

CPR INSTITUTE FOR DISPUTE RESOLUTION

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IN RE APPLICATION OF SBC COMMUNICA-
TIONS INC. FOR AN ORDER MODIFYING
IMPLEMENTATION PHASE WORK PLAN

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ARBITRATION AWARD

SBC Communications Inc. ("SBC") has applied to the undersigned, duly appointed arbitrators for an order pursuant to Section III 1 of the Uniform and Enhanced Operations Support Systems Plan of Record ("Plan of Record"). More particularly, the Plan of Record presently contains a schedule calling for certain pre-order and order releases to be implemented by September 29, 2001, November 17, 2001 and April 20, 2002 (the last date applies to Southern New England Telephone Company ("SNET") only). SBC asks this arbitration panel to modify the Implementation Phase Work Plan so that these dates would be extended to February 28, 2002, March 22, 2002 and June 30, 2002, respectively (again, the last date would apply to SNET only).

The foregoing request has not been opposed by any CLEC. AT&T has specifically agreed to support the request, and WorldCom and Sprint have agreed not to oppose it. On April 23, 2001, all CLECs who participated in the Additional Collaborative Process were duly notified of the request and were asked to provide any notice of participation by May 4, 2001 and to furnish any statements of position by May 18, 2001. No such notices of participation or statements of position were served by May 18, 2001 or prior to the date of this Award.

In support of its present application, SBC submitted a detailed, sworn presentation setting forth numerous reasons why the requested extension should be granted. The arbitration panel has no reason to doubt any of the statements made in that submission and, hence, accepts it as supportive of SBC's position that: (i) the CLECs have requested increased levels of functionality that would delay implementation of the Plan of Record; and (ii) the proceedings during the Additional Collaborative Process, including arbitration of disputed issues, significantly delayed the implementation of the Plan of Record.

WHEREFORE, the Implementation Phase Work Plan is modified to establish new implementation dates so that the pre-order and order releases called for by the Plan of Record that are presently scheduled for completion by September 29 and November 17, 2001 (April 20, 2002 for SNET) are hereby extended to February 28, 2002, and March 22, 2002, respectively (June 30, 2002 for SNET).

William F. Maher, Jr. 5/22/01
Date

John C. Klick 5/23/01
Date

John Wilkinson 2/21/01
Date