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## Job Aid

# Remote Call Forwarding (RCF) Service for UNE-P via the Resale environment

### Overview

CLECs have requested the capability to have the functionality of the Remote Call Forwarding (RCF) service for UNE-P accounts in the SBC Midwest 5-State Region.

#### **Product Description:**

RCF service is a local circuit switch-based service that allows calls made to a telephone number associated with that local circuit switch to be automatically forwarded to another telephone number, usually associated with a different local circuit switch.

#### **Offering:**

SBC's offering will allow a UNE-P CLEC to provide a resale-based RCF service when: 1) converting an end-user's local service to UNE-P, while at the same time converting that end-user's existing RCF service arrangement to a resale-based version of RCF service ("UNE-P existing RCF Conversion"); 2) adding a resale-based version of the RCF service to an end-user that is currently served by that CLEC via a UNE-P arrangement ("Add Resale-based RCF to existing UNE-P").

### Process

#### UNE-P with existing RCF Conversion

The CLEC will use standard local service request (LSR) ordering guidelines to request the conversion of existing RCF service functionality in conjunction with the conversion of an end-user's local service to a UNE-P arrangement. This will require two (2) coordinated LSRs: one for the resale-based RCF service; this LSR will be setting up the RCF service, the CFN will need to be a UNE-P account. The other will be for UNE-P; this LSR will set up the dial tone for the UNE-P account. The PROJECT field must be populated with 'RCFUNEP'. (Refer to the CLEC Handbook for complete service order examples for both Resale and UNE-P).

#### Add Resale-based RCF to existing UNE-P

The resale-based RCF service may be added to an existing CLEC UNE-P end-user via a resale LSR. This will require 1 LSR; the Resale RCF will need to have the CFN telephone number of the existing UNE-P account. The PROJECT field must be populated with 'RCFUNEP'. (Refer to the CLEC Handbook for complete service order examples for both Resale and UNE-P).

#### Prerequisites to Ordering

The CLEC has to be established in SBC ILEC's ordering and billing systems as a Resale CLEC for each state it wishes to request RCF service. The CLEC will be the carrier of record (i.e. "owner") for both the end-user's resale-based RCF service and the UNE-P.

The CLEC will be required to amend its current interconnection agreement with the "Remote Call Forwarding (RCF) Service for UNE-P via the Resale Environment" Amendment. That amendment sets forth terms and conditions applicable to this offering, including specific pricing, rate applications and billing matters.

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The CLEC may contact their SBC Account Manager regarding the amendment.

**USOCs**

*Refer to Resale section of the CLEC Handbook for complete details.*

**FIDs**

*Refer to Resale section of the CLEC Handbook for complete details.*

**Order Examples**

*Refer to the CLEC Handbook for complete service order examples for both Resale and UNE-P.*

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