
BellSouth Business Markets

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91086224**

Date: September 27, 2006

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – (Documentation/Guides) - Update to the BellSouth Local Ordering Handbook (LOH) Version 23.0A, New Local Service Ordering Guide 10 (LSOG 10) and EDI Local Mechanization Specifications 10 (ELMS 10) for Release 23.0

This is to advise that BellSouth will implement the following changes to update documentation in the LOH Version 23.0A for ELMS 10 Release 23.0.

CCP Number	Description Of The Change
2426	Unauthorized Service Provider: Add Unauthorized Service Provider information to the LOH-Section: Ordering (General Local Service Ordering chapter).

Please refer to the attachments for specific details of the changes listed above.

These changes will be reflected in the next update of the ELMS 10 Release 23.0/LOH Version 23.0B, scheduled to be posted Friday, September 29, 2006.

A summary of all changes within this document will be listed in the **Summary of Changes** section.

This update can be found on the BellSouth Interconnection Services Web site in the Local Exchange Ordering (LEO) Guides at:

http://interconnection.bellsouth.com/reference_library/guides/html/leo.html#loh

Please contact your BellSouth local support manager with any questions.

Sincerely,

ORIGINAL SIGNED BY KRISTEN E. SHORE

Kristen E. Shore – Director
BellSouth Business Markets

Attachments

CCP 2426 Attachment Listed Below

CRB: 4957
CCP: 2426
Release: 23
MAP: ELMS10
General Ordering Section

LOH-23.0-ELMS10***Unauthorized Service Provider (Slamming)*****Description:**

Unauthorized Service Provider or "Slamming" is the illegal practice of changing a consumer's telephone service - local, intralata service, or interlata service (including state to state, in state and international long distance) - without permission.

When a CLEC is notified by their end user that they did not authorize a recent change to another Local Service Provider (LSP), the CLEC will issue an LSR to the LCSC notifying of a "Switch in Error". The LSR should be accompanied by the carrier's copy of the end user LOA.

Unauthorized changes for PIC (Predesignated Interexchange Carrier) and LPIC (Local Tolls Predesignated Interexchange Carrier) are handled by the *BellSouth Equal Access Service Center*. CLEC end users should report unauthorized PIC changes to the preferred CLEC. The preferred CLEC should contact the EASC for resolution.

The EASC will correct the PIC or LPIC and apply charges and/or credits associated with the PIC/LPIC change charge as appropriate.

Ordering Considerations:

None

Service Restrictions:

None

LSR Restrictions:

None



Attachment
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Service Order Restrictions:

None

Tariff Reference:

None

USOC / FID References:

None