
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91085216**

Date: October 13, 2005

To: Wireless Service Providers (WSP)

Subject: WSPs – (Billing) – Implementing a New Electronic Billing Adjustment Request Process for BellSouth Billing Disputes

This is to advise that effective November 1, 2005, BellSouth will implement a web interface for online submission of a BellSouth billing dispute. Since December 2004, the web interface has been in operation for many Resale and Unbundled Network Element (UNE) customers and is now being made available to the Wireless Service Providers (WSP). The new electronic Billing Adjustment Request (BAR) process will enable BellSouth to handle these billing disputes more efficiently. You may enter electronic disputes on the BellSouth Interconnection Services Web site at:

<http://apps.interconnection.bellsouth.com/eBAR/BAR.jsp>

WSPs will still have the ability to submit a Billing Dispute form RF-1253 via e-mail to Wireless.Disputes@BellSouth.com or by Facsimile at (770) 493-7593 or (770) 493-8571.

For additional information concerning billing dispute handling, please refer to the BellSouth Interconnection Services Web site at:

<http://www.interconnection.bellsouth.com/forms/html/billing&collections.html>

Please contact your BellSouth billing and collections representative with any questions.

Sincerely,

ORIGINAL SIGNED BY KRISTEN E. SHORE

Kristen E. Shore – Director
BellSouth Interconnection Services