
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91084320**

Date: March 2, 2005

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – (OSS and Business/Operational Process) – **REVISED:** Update for Pre-order Loop Make Up (LMU) Error Message Changes (Originally posted on December 16, 2004)

Pursuant to Carrier Notification SN91084031, BellSouth will retire sub-modules of the ServiceGate Gateway (SGG), **effective April 2, 2005**. The retirement requires that the Pre-order Loop Make Up (LMU) and Reservation functions be migrated from the SGG sub-modules so that functionality can be maintained. Therefore, BellSouth will accomplish the LMU migration with Release 18.0.

From a CLEC perspective, LMU functionality will not change as a result of the migration, except that:

- A) Four LMU error messages will be modified for clarity, and
- B) There will be a schema location change for one of the error text messages.

The following are the exact changes that will be made: (Note – underlining is used to indicate the portion of the message that changed.)

1) Contact Information:

In the event that Loop Facilities Assignment & Control System (LFACS) cannot process a request, the message, “LFACS error, contact system administrator”, is currently returned.

The text will be revised to:

“LFACS error, contact EC Support”

2) Reservation Duration:

The message, “Facilities will be reserved for 4 days”, is currently returned to the CLEC within error messages under three scenarios: 1) when the reservation request is completely satisfied; 2) when the system is able to satisfy only a portion of a Loop Make-Up request on inquiries for spare facilities with reservation; or 3) when a reservation is requested for multiple loops, and only a subset of the request can be satisfied.

Each occurrence of this text will be revised to:

“Facilities will be reserved for 4 business days”... (Additional text may follow, depending on the error message context.)

3) General Timeout Message:

Currently, if a response to a query is not returned to the CLEC within 3 minutes, the message, "TIMEOUT: Unable to wait for response", is sent to the CLEC.

The text will be revised to:

"The system has timed out, CLEC may wish to resubmit its original request at a later time"

However, the original message ("TIMEOUT: Unable to wait for response") may still be returned under certain circumstances.

New schema location: The error message text, "Timeout – unable to wait for response", is currently returned to CLECs as ServiceGate Platform (SGP) schema. The revised text, "The system has timed out, CLEC may wish to resubmit its original request at a later time", will be returned as an LMU schema rather than SGP schema. Thus, when the timeout is detected by the LMU system, the timeout message will be returned with the revised text as an LMU schema. However, when SGG detects the timeout, the timeout message will be returned as SGP schema with the same text message as currently returned.

4) Data Availability Timeout Message:

The current error message reads, "BellSouth has returned loop data available in its database. Additional loop data for this query may reside elsewhere, however, this system has timed out. CLEC may wish to resubmit its original request at a later time for the return of any available loop data."

The text will be revised to:

"BellSouth has returned loop data in response to CLEC query, but one of our systems has timed out and the data returned may be incomplete. CLEC may check at a later time to ensure complete data retrieval"

The above represents the full extent of changes to LMU as a result of the migration from the SGG sub-module.

Please contact your BellSouth local support manager with questions.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services