
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91084311**

Date: August 1, 2005

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – (Billing) – **REVISED** - Introducing a New Web site Interface for Submitting BellSouth Billing Disputes for Resale, Unbundled Network Element-Platform (UNE-P), Wholesale DS0 Local Voice Platform Service (DS0) and Unbundled Network Element-Loop (UNE-L) to the Birmingham Billing and Collections Center (Originally posted on November 30, 2004)

This is to advise that effective December 1, 2004, BellSouth implemented a new Web site interface for online submission of a BellSouth billing dispute. The Web site interface will only accept disputes for Resale, UNE-P, DS0 and UNE-L Q accounts. The new electronic Billing Adjustment Request (BAR) process will enable BellSouth to handle these billing disputes more efficiently. You may enter electronic disputes on the BellSouth Interconnection Services Web site at:

<https://apps.interconnection.bellsouth.com/eBAR/BAR.jsp>

CLECs will still have the ability to submit a Billing Adjustment Request (BAR) form RF-1461 via e-mail to Resale.Disputes@BellSouth.com, or by Facsimile, (205) 682-2726 or (205) 682-2729.

For additional information concerning billing dispute handling, please refer to the BellSouth Interconnection Services Web site at:

<http://www.interconnection.bellsouth.com/forms/html/billing&collections.html>

Please contact your BellSouth billing and collections representative with any questions.

Sincerely,

ORIGINAL SIGNED BY JIM TAMPLIN FOR KRISTEN ROWE

Kristen Rowe – Director
BellSouth Interconnection Services