

BellSouth Interconnection Services 675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91084291

Date: November 15, 2004

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – (Maintenance & Repair and Provisioning) - Force Majeure Event for Alabama Operations – Self-Effecting Enforcement Mechanisms (SEEM) Payments and Service Level Contract (SLC) Penalties for September 2004

This is to advise that due to the recent hurricanes in Alabama, BellSouth posted a notice to the Performance Measurement Analysis Platform (PMAP) Web site related to the effect of the hurricanes on September 2004 SEEM and SLC Payments in Alabama. As stated in that notice, and as described in BellSouth's letter filed with the Alabama Public Service Commission (PSC) on September 21, 2004, Hurricane Ivan constituted a Force Majeure event that affected BellSouth's operations in Alabama. In accordance with paragraph 4.5.3 of the Alabama SEEM Administrative Plan and paragraph 17 of the Service Level Contract, BellSouth is not obligated to pay remedies when a Force Majeure event results in performance noncompliance.

Hurricane Ivan affected BellSouth's Provisioning and Maintenance and Repair (M&R) operations in the entire state of Alabama as specified in the September 21, 2004 letter. Thus, BellSouth has excluded data from all wire centers in Alabama for the period of September 1, 2004, through September 30, 2004, in calculating the submetrics upon which Provisioning and M&R remedies will be paid for the month of September. Remedies for submetrics in all other measurement domains were not affected by or adjusted for this Force Majeure event.

Please submit any questions you may have via the BellSouth PMAP Web site in the Feedback Option section at the following address:

http://pmap.bellsouth.com

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President BellSouth Interconnection Services