
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91084258**

Date: October 11, 2004

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – (OSS) - Inactive Local Exchange Navigation System (LENS)
User Identifications (ID)

This is to advise that effective November 15, 2004, LENS user IDs that are not being utilized will be addressed in the following manner:

- After 30 calendar days of non-use, LENS user IDs will be deactivated. The LENS user may call E-Commerce Support at 888.462.8030 to reactivate the LENS User ID.
- After 90 calendar days of non-use, LENS user IDs will be deleted. After deletion, the LENS user must follow the established process to request a new LENS user ID.

Please note that all LENS user IDs are the responsibility of the CLEC to ensure that its employees are using the ID appropriately, and to advise your BellSouth E-Commerce account team (ECAT) representative in a timely manner if there are LENS user IDs that should be deleted from LENS.

Thank you for your cooperation in this endeavor.

If you have questions, please contact your BellSouth ECAT representative.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services