
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification**SN91084238**

Date: October 20, 2004

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – (Documentation/Guides) – **REVISED** - Update to the BellSouth Local Ordering Handbook (LOH) Version **16.0b** for Telecommunications Industry Forum 9 (TCIF 9) Release 16.0

This is to advise that BellSouth has identified the following documentation defects in the LOH Version **16.0b** for TCIF 9 Release 16.0.

| CCP Number | Description Of The Change |
|------------|---|
| 1960 | Remove the LCSC Contact Telephone Numbers table from the LOH and updated verbiage around url: http://interconnection.bellsouth.com/centers/html/lcsc.html . |
| 1996 | Change DQTY field from "Conditional" to "Optional". |
| 1997 | Modify Data Dictionary for DL and LSR [sections] for the LACT and ACT fields. |
| 2036 | Add note to TNAQ-MISC field and add Usage Note to CITY field on the TNAQ-MISC query in the TAG Business Rules, and in the EDI Data Dictionary |
| 2037 | SPEC [field] update for Dark Fiber Combo for Data Dictionary. |
| 2039 | REQTYP A UCL-ND (If ACT is tables): Modify the UCL=ND REQTYP A (IF ACT is tables) to indicate that LNA = D 'N/A' and LS form is prohibited. |
| 2043 | Contract Assumption Agreements: Create a section for Contract Service Agreements in the General Local Service Ordering section and remove the section for Local Resale contract assumption agreements. |
| 2045 | DDDO field: Modify DDDO field in Data Dictionary and R/C/O tables. |
| 2047 | UNE-P to Resale (ACT W): Remove ACT W, update UNE-P to Resale - Remove ACT W (not valid). |

Please refer to the attachment for specific details of the changes listed above.

These changes were reflected in the last update of the TCIF 9 Release 16.0/LOH Version **16.0c**, which was posted on September 17, 2004.

A summary of all changes within this document will be listed in the **Summary of Changes Section**.

This update can be found on the BellSouth Interconnection Services Web site in the Customer Guides Section at:

<http://www.interconnection.bellsouth.com/guides/html/leo.html>

Please contact your BellSouth local support manager with any questions.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services

Attachment

CCP 1960 Attachment Listed Below

TCIF9

General Local Service Ordering section

Manual and Electronic Ordering

Manual LSRs (Local Service Request) are requests for local service submitted by a CLEC to the LCSC. There are two options available to the CLEC for submitting manual LSRs to the LCSC:

- Option 1: Fax directly to the LCSC for manual input. Manually submitted LSR's are manually handled and tracked.
- Option 2: Web Based LSR Web Based LSR's are submitted to the LCSC via the LENS GUI and are manually handled and tracked. (Refer to LENS User Guide for information on WEB Based LSR's)

Note: Alternate method of receipt for individual LSR's greater than 100 pages must be pre-arranged by the CLEC with LCSC management.

CLECs can submit orders either manually or electronically. Depending upon the method chosen, the CLEC may have to provide different information to BellSouth®, that is, some data elements may be applicable only to manual or electronic orders, not both. For example, many of the data elements in the Administrative section of the LSR are repeated on each of the manual forms and must be completed to match the information on the LSR. These fields include PON, VER, AN, and ATN. When submitting an electronic request, however, these fields are populated once and the data flows through to all subsequent screens used in the order. Watch for these types of distinctions as they are made throughout this document.

LCSC LCSC/CRSG -Contact Telephone Numbers

~~The Local Carrier Service Center (LCSC) is the single point of contact for a CLEC when manually submitting orders. Use the telephone numbers [link](#) below to find to contact numbers for the LCSC and CRSG. for questions relating to manually submitted local service requests and billing inquiries. All completed local service ordering forms may be sent via facsimile to the number indicated below. Prior to submitting service requests each CLEC will be assigned to either the Atlanta, Georgia or Birmingham, Alabama LCSC.~~

Click here for LCSC/CRSG Contact Telephone Numbers:

<http://interconnection.bellsouth.com/centers/html/lcsc.html>

Note: Local Service Requests that are sent to the incorrect fax server will be returned as rejected.



For questions/disputes concerning an LSR rejection, clarification or jeopardy notification the initial point of contact is the Fleming Island LCSC at 800-872-3116 (select appropriate ACD option to be transferred to Service Representative). In the event the LCSC is unable to resolve the issue the CLEC should follow normal escalation procedures. Click here for escalation procedures:

<http://interconnection.bellsouth.com/centers/html/lcsc.html>

Note: Local Service Requests that are sent to the incorrect fax server will be returned as rejected.

| Atlanta LCSC | Telephone Number | Fax Number |
|---|------------------|--------------|
| Resale – Consumer | 800-872-3116 | 800-872-7059 |
| Resale – Small Business/Coin | 800-872-3116 | 800-303-4426 |
| UNE Switched Combos (Non-Complex) Wholesale Local Platform Services (WLP) | 800-872-3116 | 877-711-0855 |
| Billing | 800-872-3116 | 205-321-2724 |

| Birmingham LCSC | Telephone Number | Fax Number |
|---|--|--|
| Resale – Consumer | 800-773-4967 | 888-704-9368 |
| Resale – Small Business/Coin | 800-773-4967 | 800-773-4970 |
| Unbundled Network Elements and Local Number Portability | 800-773-4967 | 888-792-6271 |
| Wireless LNP | 888-285-6123 | 877-711-0378 |
| UNE Switched Combos, Non-Complex Wholesale Local Platform Services (WLP) | 800-773-4967 | 888-704-9368 |
| LNP to Resale, UNE-P/WLP Migrations, Non-Complex, Complex CRSG | 800-773-4967 800-773-4967 205-321-7702 | 888-792-6271 877-672-0132 800-365-8101 or email ersg@bellsouth.com |
| Complex Services – Resale & UNE Switched Combos Wholesale Local Platform Services (WLP) | 800-773-4967 | 877-672-0132 |
| Billing | 800-773-4967 | 205-321-2817 |

CCP 1996 Attachment Listed Below**TCIF9**

ACT Tables: Reqtyp M, 2-wire DID UNE Combination

ACT= C: LSR

Required

ACT (M) ATN (M) BAN1 (M)
CC (M) CCNA (M) D/TSENT (M)
DDD (M) IMPCON (M) IMPCON-TEL NO. (M)
INIT (M) INIT-FAX NO. (M) INIT-TEL NO. (M)
LSO (M) PG_OF_ (M) PON (M)
REQTYP (M) SC (M) TOS (M)

Conditional

ALT-IMPCON-TEL NO. (M) BAN2 (M) BI1 (M)
BI2 (M) CUST (M) DATED (M)
DFDT (M) LOCQTY (M) PROJECT (M)
SUP (M) VER (M)

Optional

ALBR (M) ALT-IMPCON* (M) APPTIME-DDD (M)
CHC* (M) EXP (M) LST (M)
REMARKS (M) RPON (M) SCA (M)
VTA (M)

ACT Tables: Reqtyp M, 2-wire DID UNE Combination**ACT= C: EU**Required

ATN (M) EU-NAME (M) LOCNUM (M)

PG_OF_ (M) PON (M)

Conditional~~DQTY (M)~~ EAN (M) EATN (M)

EU-BLDG (M) EU-CITY (M) EU-FLOOR (M)

EU-ROOM (M) EU-STATE (M) EU-ZIP CODE (M)

LOCACT (M) SADLO (M) SANO (M)

SASD (M) SASF (M) SASN (M)

SASS (M) SATH (M) VER (M)

Optional

LCON-NAME (M) LCON-TEL NO. (M) LOCNUM (M)

REMARKS (M) **DQTY (M)****ACT= D: LSR**Required

ACT (M) ATN (M) BAN1 (M)

CC (M) CCNA (M) D/TSENT (M)

DDD (M) INIT (M) INIT-FAX NO. (M)

INIT-TEL NO. (M) PG_OF_ (M) PON (M)

REQTYP (M) SC (M) TOS (M)

Conditional

ALT-IMPCON-TEL NO. (M) BAN2 (M) BI1 (M)

BI2 (M) CIC (M) CUST (M)

DFDT (M) IMPCON-TEL NO. (M) LOCQTY (M)

LSO (M) PROJECT (M) SUP (M)

VER (M)

ACT Tables: Reqtyp M, 2-wire DID UNE CombinationOptional

ALBR (M) ALT-IMPCON* (M) APPTIME-DDD (M)

CHC* (M) EXP (M) IMPCON* (M)

LST (M)REMARKS (M) RPON (M)

VTA (M)

ACT= D: EU

Required

ATN (M) EU-NAME (M) PG_OF_ (M)

PON (M)

Conditional~~DQTY (M)~~ EU-BLDG (M) EU-FLOOR (M)

EU-ROOM (M) SADLO (M) SANO (M)

SASD (M) SASF (M) SASS (M)

SATH (M) VER (M)

Optional

LCON-NAME (M) LCON-TEL NO. (M) REMARKS (M)

SASN (M) **DQTY (M)**

ACT= N: LSR

Required

ACT (M) ATN (M) BAN1 (M)

CC (M) CCNA (M) D/TSENT (M)

DDD (M) IMPCON (M) IMPCON-TEL NO. (M)

INIT (M) INIT-FAX NO. (M) INIT-TEL NO. (M)

LSO (M) PG_OF_ (M) PON (M)

REQTYP (M) SC (M) TOS (M)



ACT Tables: Reqty M, 2-wire DID UNE Combination

Conditional

ALT-IMP CON-TEL NO. (M) BAN2 (M) BI1 (M)
BI2 (M) CIC (M) CUST (M)
DFDT (M) LOCQTY (M) PROJECT (M)
SUP (M) VER (M)

Optional

ALBR (M) ALT-IMP CON* (M) APPTIME-DDD (M)
CHC* (M) EXP (M) LST (M)
REMARKS (M) RPON (M) SCA (M)
VTA (M)

ACT= N: EU

Required

ATN (M) EU-CITY (M) EU-NAME (M)
EU-STATE (M) EU-ZIP CODE (M) PG_OF_ (M)
PON (M) SASN (M)

Conditional

EU-BLDG (M) EU-FLOOR (M) EU-ROOM (M)
SADLO (M) SANO (M) SASD (M)
SASF (M) SASS (M) SATH (M)
VER (M)

Optional

LCON-NAME (M) LCON-TEL NO. (M) REMARKS (M)

ACT Tables: Reqtyp M, 2-wire DID UNE CombinationACT= V: LSRRequired

ACT (M) ATN (M) BAN1 (M)
CC (M) CCNA (M) D/TSENT (M)
DDD (M) IMPCON (M) IMPCON-TEL NO. (M)
INIT (M) INIT-FAX NO. (M) INIT-TEL NO. (M)
LSO (M) PG_OF_ (M) PON (M)
REQTYP (M) SC (M) TOS (M)

Conditional

ALT-IMPCON-TEL NO. (M) BAN2 (M) BI1 (M)
BI2 (M) CIC (M) CUST (M)
DATED (M) DFDT (M) LOCQTY (M)
LSP AUTH DATE (M) LSP AUTH NAME (M) PROJECT (M)
SUP (M) VER (M)

Optional

ALBR (M) ALT-IMPCON* (M) APPTIME-DDD (M)
CHC* (M) EXP (M) LSP AUTH* (M)
LST (M) REMARKS (M) RPON (M)
VTA (M)

ACT= V: EURequired

ATN (M) ERL (M) EU-CITY (M)
EU-NAME (M) EU-STATE (M) EU-ZIP CODE (M)
PG_OF_ (M) PON (M) SASN (M)



ACT Tables: Reqty M, 2-wire DID UNE Combination

Conditional

~~DQTY (M)~~ EATN (M) EU-BLDG (M)
EU-FLOOR (M) EU-ROOM (M) FB-BILLCON (M)
FB-BILLCON TEL NO. (M) FB-BILLNM (M)FB-CITY (M)
FB-FLOOR (M) FBI (M) FB-ROOM (M)
FB-SBILLNM (M) FB-STREET (M)FB-ZIP CODE (M)
SADLO (M) SANO (M) SASD (M)
SASF (M) SASS (M) SATH (M)
VER (M)

Optional

LCON-NAME (M) LCON-TEL NO. (M) LOCNUM (M)
REMARKS (M) **DQTY (M)**

CCP 1997 Attachment Listed Below**LOH-16.0C-TCIF9****LACT – Listing Activity Indicator****DL Form/Screen**

(TCIF9 / LSOG4 map)

Definition:

Identifies the activity involved for this listing request.

Definition Notes:

NOTE 1: A valid entry of Z is optional when P, Q or V is indicated in the ACT field on the LSR, and all listings associated with the number indicated in the LTN field on the DL form/screen are migrating "AS IS " (no change to the listing, listing type (RTY), including ALI codes), otherwise prohibited.

NOTE 2: A valid entry of "Z" is optional when P, Q or V is indicated in the ACT field on the LSR, and NSTN = N11 is indicated, and the ALI field is indicated and the listing is to migrate "AS IS "(no change to the listing, listing type (RTY), including ALI codes).

NOTE 3: The valid entry of D is prohibited when the ACT = R, and the 2nd character of M is indicated in the RTY field on this form/screen.

NOTE 4: When changing an existing customer end user listing , two transactions listing segments are required:

The first transaction would have a LACT entry of O to specify the data to be deleted.

The second transaction would have a LACT entry of "I" to specify the new data.

NOTE 5: For REQ TYP B and C when the NPT=D (LNP), the only valid listing activity indicators are 'N' and 'Z'.

NOTE 6: An LACT entry of Z is prohibited if there is no existing listing for the LTN.

NOTE 7: The valid entry of D is only allowed for ACT P or Q when it is being used for a listing other than the main listing for the account.

NOTE 8: The valid entry of D is only allowed for ACT V with REQ TYP E or M, when it is being used for a listing other than the main listing for the account **and the request is not changing from Residence to Business or Business to Residence.**

Valid Entries:

Entry Description

N New Listing
D Delete Listing
I Change Listing (new data to be inserted)
O Change Listing (old data)
Z No change to listing

ACT/LACT COMBINATIONS

If ACT is: Then LACT is: (If there is Listing activity)

B Prohibited
C N, D, I or O
D Prohibited
L Prohibited
N N
P D, N or Z
Q D, N or Z
R N, D, I or O
S Prohibited
T N
V N or Z [REQTYP B,C]
V D, N, I & O or Z [REQTYP E, M]
W Prohibited
Y Prohibited

Valid Entry Notes:

Note 1: When the REQTYTYP is E or M and the ACT is V and the class of service is not changing from residence to business or business to residence the only valid values are D, N or Z.

Note 2: LACT of Z is prohibited when the REQTYTYP is E (Non-Complex) or M (Switched Combinations RES/BUS) with ACT of C when the request is changing from a residence to business or business to residence class of service.

Note 3: When the REQTYTYP is E or M and the ACT is V and the class of service is changing from residence to business or business to residence, the only valid values are D and N.

Data Characteristics:

1 alpha character

Examples:

N

Conditional Usage Notes:

Note 1: Required when establishing, deleting or changing data in the listing control, listing indicator or listing instructions, otherwise prohibited.

Business Rules

Rule 1: When ERL=A or B, LACT is prohibited.

ACT – Activity Type

LSR Form/Screen

(TCIF9 / LSOG4 map)

Definition:

Identifies the activity involved in this service request.

Definition Notes:

None

Valid Entries:

| Entry | Description |
|----------|--|
| Activity | Activity Description |
| N | New Installation |
| C | Change / Modification to an existing service (If NPT = D, this activity is used for INP to LNP Conversions) |
| D | Disconnection |
| L | Seasonal suspension of full account |
| T | Move of an end user location to a new location, where LSP is not changing |
| R | Record activity - ordering administrative changes |
| V | Full Conversion of service to a new LSP as specified (Resale or Facility Based) |
| W | Full Conversion of service to new LSP as is |
| S | Suspend / restore partial account |
| B | Restore full account / restore denied account |
| Y | Deny |
| P | Partial Migration - Initial |
| Q | Partial Migration - subsequent |

Valid Entry Notes:

NOTE 1: REQ TYP AB / ACT = V is only applicable for conversions from Retail, Resale, Non-Complex UNE-P services, Complex UNE-P, BRI or PBX services where the Telephone Number resides in the BellSouth® switch.

NOTE 2: When the REQ TYP is A and the ACT is T, the serving wire center (Central Office) cannot be changed.

Data Characteristics:

1 alpha character

Examples:

V

Conditional Usage Notes:

None

Business Rules

Rule 1: On a supplement to a request this field carries the original activity type.

Rule 2: When the ACT field involves a change, the PON should be canceled and a new PON submitted.

Rule 3: When ACT = S, the LNA must equal "L" or "B". This allows the end user to seasonally suspend or restore some of the lines on an account.

~~Rule 4: (Manual only) For split billing of a multi-line account, it is necessary to submit 2 LSR's:~~

~~-LSR#1 - (ACT = C, LNA = D) Removes the line from the existing account.~~

~~-LSR#2 - (ACT = N, LNA = N) Establishes the NEW account.~~

Rule 5##: (REQTYP B and C) Use ACT of C, when NPT is D on LSNP or NP form/screen for INP to LNP conversions.

Rule 6##: [BULK] ACT of V is only valid ACT for UNE to UNE Bulk Migration.

Manual

Rule ## : For split billing of a multi-line account, it is necessary to submit 2 LSR's.

LSR#1 - (ACT = C, LNA = D) Removes the line from the existing account.

LSR#2 - (ACT = N, LNA = N) Establishes the NEW account

**** End of definition for ACT/L

REQTYP – Request Type

LSR Form/Screen

(TCIF9 / LSOG4 map)

Definition:

Identifies the type of service being requested and the status of the request.

Definition Notes:

None

Valid Entries:

Entry Description

REQTYP (1st character)

A Loop

B Loop with Number Portability

C Number Portability

E Resale

F Port

J Directory Listing and Directory Assistance

M Unbundled Network Element Switched Combinations

N DID Resale

P BellSouth® CENTREX Resale, ESSX®, and MultiServ®/MultiServ PLUS®

REQTYP (2nd character)

B Firm Order

Valid Entry Notes:

NOTE 1: The first character of the REQTYP specifies the type of service.

NOTE 2: The second character of REQTYP is always ' B '.

Data Characteristics:

2 alpha characters

Examples:

AB

Conditional Usage Notes:

None

Business Rules

Rule 1: A submitted request is always a Firm Order.

Rule 2: If a change in REQTYP is being made, the original PON must be canceled and a new PON sent with the new REQTYP.



Attachment
SN91084238

Rule ##: When REQ TYP is J and the LSR request is changing the service type from Residence to Business or Business to Residence, the existing class of service (CS) on the existing CSR must be LNPRL or LNPBL.

***** End of definition for REQ TYP / LSR form screen *****

CCP 2036 Attachment Listed Below

17.0 and 16.0

ELMS 6 AND TCIF 9 DOCS
TNAQ-MISC QUERY
(ADD NOTE to CITY Field)
TAG/LENS BUSINESS RULES

Telephone Number Availability Query For Miscellaneous Account Number (TNAQ-MISC)

This query requests miscellaneous NPANXXs & reserves up to 25 miscellaneous account numbers for 60 days per transaction.

This transaction is used twice:

First, to obtain a list of miscellaneous NPANXXs from which to make a selection.

Second, to request up to 25 miscellaneous account numbers.

| Telephone Number Availability Query-Misc (TNAQ-MISC) | | | | | | | | | |
|--|--------|--------|--------------|-----------|-------|--------------------|--|--|---|
| Field Names | | | Usage | | | | | | |
| BST | LSOG 4 | LSOG 6 | Field Length | Char Type | R/C/O | Business Rules | | | Valid Values |
| TNAQ-MISC Message | | | | | | | | | |
| TXNUM | INQNUM | TXNUM | Up to 16 | A/N | R | Transaction Number | | | Identifies the customer provided tracking number to link the inquiry with the response. |

| Telephone Number Availability Query-Misc (TNAQ-MISC) | | | | | | | | | |
|--|--------|--------|--------------|-----------|-------|--|--|--|---|
| Field Names | | | Usage | | | | | | |
| BST | LSOG 4 | LSOG 6 | Field Length | Char Type | R/C/O | Business Rules | | | Valid Values |
| CITY | SALOC | CITY | Up to 32 | A/N | R | City Identifies the city, village or township, etc. TAG only: Field is Case Sensitive. Enter all letters in Upper Case. | | | |
| STATE | STATE | STATE | 2 | A | R | State Code Identifies the abbreviation for the state or province- | | | AL = Alabama FL = Florida GA = Georgia KY = Kentucky LA = Louisiana MS = Mississippi NC = North Carolina SC = South Carolina TN = Tennessee |
| | | | | | | | | | |

17.0 and 16.0
ELMS 6 and TCIF 9
PRE-ORDER LOH
EDI DATA DICTIONARY

CITY

Description name: City
 Business Rule: Identifies the city, village or township, etc.
 Characteristics: Up to 32 A/N
 Corresponding Firm Order Field Name: CITY - City
 Conditional Usage Notes:

| Transaction | Condition |
|--|---|
| Address Validation Query by Address | Required if State/Zip code is not populated. |
| Miscellaneous TN Availability Query – MISC – TNAQ-MISC | City field is case sensitive. Enter all letters in Upper Case. |
| Miscellaneous TN Availability Query – MISC – TNAQ-MISC | City/State combination must be populated with when LSO is blank. |



Attachment
SN91084238

| | |
|---|--|
| Miscellaneous TN Availability Query – MISC – TNAQ-MISC | City/State is Prohibited when LSO is populated. |
| Estimated Service Date Query | Required if State/Zip code is not populated |

CCP 2037 Attachment Listed Below**TCIF9****SPEC – Service and Product Enhancement Code****LSR Form/Screen**

(TCIF9 / LSOG4 map)

Definition:

Identifies a specific product or service offering. SPEC may be applicable for circuit level features and options other than those already identified by the Network Channel (NC) and Network Channel Interface (NCI) codes.

Definition Notes:

None

Valid Entries:

LSF valid entries are:

Entry Description

EU Add Local Service Freeze (LSF) per end user request

LP Add Local Service Freeze (LSF) per local service provider request

DE Delete Local Service Freeze (LSF)

Valid Entry Notes:

NOTE 1: For REQTYPs A, positions 1 - 7 = any alpha character except " I " or any numeric character except " 0 " (zero).

NOTE 2: For REQTYPE E and M, LSF Valid Entries (Activity Types = N, C, T, V, P and Q).

Manual:

Note 5: When ordering a REQTYPE A Unbundled Dark Fiber (UDF) as an Ordinarily Combined UNE Combination the only valid entry in the SPEC field is UDFCX.

Data Characteristics:

2 to 7 alpha/numeric characters

Examples:

BD1T5AD (UNE)

EU (RESALE)

Conditional Usage Notes:

Manual:



Attachment
SN91084238

Note 1: Required when ordering REQ TYP A Unbundled Dark Fiber (UDF) as an Ordinarily Combined UNE Combination.

Business Rules

Rule 1: LSF valid in all states except Georgia and North Carolina.

Rule 2: For REQ TYP 'A' the following table contains valid SPEC codes for EELs and NSC's service types.

| SPEC Code | Service Type |
|-----------|--------------|
| UNCVX | Voice Grade |
| UNCNX | ISDN |
| UNCDX | 56/64 kbps |
| UNC1X | DS1 |
| UNC3X | DS3 |
| UNCSX | STS-1 |

***** End of definition for SPEC / LSR form screen *****

CCP 2039 Attachment Listed Below

TCIF9

Unbundled Copper Loop - Non-Designed (UCL-ND)

Product Listing

Unbundled Copper Loop - Non-Designed (UCL-ND)

Tables to request Unbundled Copper Loop – Non-Designed (UCL-ND) service are located in this section.

Ordering Forms/Screens

The following chart illustrates the required, conditional and optional forms/screens for ordering this service. Detailed information will follow to assist you in filling out each of these forms/screens.

| Forms/Screens | | | | | | | | | | | | |
|---|-----|---------|----|----|------|----|-----|----|----|----|------|-------------|
| Unbundled Copper Loop - Non-Designed (UCL-ND) | | | | | | | | | | | | |
| SI | LSR | Hunting | EU | DL | DSCR | RS | DRS | PS | NP | LS | LSNP | Proprietary |
| O | R | | R | | | | | | | R | | |
| R = Required C = Conditional O = Optional | | | | | | | | | | | | |

Completing the DL and DSCR Forms/Screens

If directory listings are required, please refer to **REQTYP J** for more information on completing the DL and DSCR forms/screens.

Completing the LSR and EU Forms/Screens

Account level activities (ACT) apply to the entire account. A complete list of ACTs and their definition can be found in the Data Dictionary entry for ACT.

The following chart shows all of the valid account level activities for this service.

| Valid Account Level Activities | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Unbundled Copper Loop - Non-Designed (UCL-ND) | | | | | | | | | | | | |
| N | C | D | T | R | V | S | B | W | L | Y | P | Q |
| X | X | X | X | - | X | - | - | X | - | - | X | X |

“X” denotes valid account level activities. A dash (-) indicates a non-valid account level activity.

The Required, Conditional and Optional (R/C/O) fields on the LSR and EU forms/screens will be given for every valid ACT code in the **ACT Tables** section.

Completing the LS Form/Screen

The Loop Service (LS) form/screen may be required or invalid depending on the account level activity. Each account level activity has valid Line Level Activities (LNAs). These LNAs determine how, or if, the LS form/screen should be populated. A complete list of LNAs and their definition can be found in the Data Dictionary entry for LNA.

The following chart gives the valid LNAs for each account level activity (ACT) and the associated LS form/screen usage for this service.

| If ACT is: | Then LNA is: | And LS form is: |
|------------|------------------|--------------------------------|
| N | N | Required |
| C | N, D | Required |
| D | D N/A | Required Prohibited |
| T | C | Required |
| V | N, V | Required |
| W | W | Required |
| P | V | Required |
| Q | V | Required |

The Required, Conditional and Optional (R/C/O) fields for the Loop Service (LS) form/screen are listed according to the Line Level Activity (LNA) in the **LNA Tables** Section.

CCP 2043 Attachment Listed Below**TCIF 9 and ELMS 6**

Removing this section and creating a new section in the General Local Service Ordering chapter.

~~# Local Resale Assumption Agreements~~

~~For 'Switch As Is' and 'Switch With Change' requests, if the End User has an existing contract arrangement with BellSouth®, then the CLEC must decide whether to assume or decline that existing contract.~~

~~To make this decision:~~

- ~~1. The CLEC will review the Customer Service Record (CSR) and determine if any of the Universal Service Order Codes (USOCs) indicate that the services are provided under a contractual arrangement. The CSR will indicate the date that the contract was signed and the total number of months in the contract period.~~
- ~~2. If the CLEC does not plan to assume the contract, a Remarks entry should be included on the LSR stating: "CLEC not assuming contract; bill termination charges to end user." The LSR should be issued to the LCSC as Switch With Change, due to changes that must be made on the customer's record to remove the contract information. The Firm Order Confirmation (FOC) will contain the amount due as termination charges. To determine the amount of the termination charges due prior to receiving the FOC, the CLECs may calculate the total termination charge as specified in the tariff for that particular service based on the months remaining multiplied by the total monthly charges of the USOCs under contract. If the CLEC disagrees with the amount shown on the FOC, normal escalation procedures will be followed.~~
- ~~3. If the CLEC does want to assume the contract, a copy of the Assumption Agreement template should be downloaded from the BellSouth® Web site, completed and signed by the CLEC. Attachment A should include a list of all of the USOCs included in the original agreement, as indicated on the CSR. The CLEC must send the signed Assumption Agreement, along with the Switch As Is LSR, to the CRSG. The CRSG will verify the USOCs, sign the agreement, return a copy to the CLEC, and forward the order to the LCSC.~~

TCIF9 & ELMS6

New section in the General Local Service Ordering chapter

TITLE: Resale Contract Assumption Agreements

DESCRIPTION:



Contract Service Arrangements (CSA), Term Agreements (TA) and Special Assemblies are special arrangements used to offer special pricing or discounts on BellSouth® products and services.

CSAs and TAs are used to provide special pricing or discounts for tariffed service; while Special Assemblies (SA) are used for non-tariffed offerings.

When migrating from BST to Resale, or when migrating from Resale to Resale the new LSP may exercise the option to assume the CSA, TA and SA when one is present on the end users account at the time of migration.

When the Customer Service Record (CSR) has a contractual agreement indicator on the account, the CLEC must decide at the time of migration whether to assume the existing contractual arrangement, or decline. If the CLEC opts not to assume the contractual agreement, termination charges if applicable will be billed to the billing party of record if applicable.

A contract service arrangement/Special Assembly when present is formatted in the Bill section of the CSR as well as in the S&E section, below is an example of how the information is formatted on the CSR:

Example:

---**Bill**

CN 950234, MM-DD-YY

---**S&E**

USOC/CN 950234

Where 95=Year (2 numerics)

Where 0234=Contract Number (4 numerics)

Where MM-DD-YY=Expiration date

Note: Only the USOCS listed in the contract service arrangement will have the CN indicator floated next to them. Special Assembly USOCS typically begin with a W (example: WV5U)

Term agreements like CSA and Special Assembly agreements are also indicated in the billing and S&E sections of the CSR.

---**BILL**

TA 36, MM-DD-YY

Where 36=The number of months included in the term agreement payment plan

Where MM-DD-YY=The **beginning** or start date of the contract

---**S&E**

USOC/SPP VT1/TA 36

Where SPP=Special Pricing Plan
Where VT1=Variable term entry
Where TA 36=Number of months in payment plan

To determine if a contractual agreement exist the CLEC should obtain copies of the existing CSR and check for the following information:

| IF | Then |
|--|---|
| The FID CN appears in the Bill section of the CSR EXAMPLE: ---BILL CN XXXXXX, MM-DD-YY | The customer should verify the expiration date to determine if the contract arrangement is still in effect. |
| The expiration date is still in effect | Contact the CRSG (Complex Resale Service Group) to determine what options are available. |
| The FID TA appears in the Bill section of the CSR EXAMPLE: ---BILL TA, XX, MM-DD-YY | The customer should verify the expiration date to determine if the contract arrangement is still in effect. |
| The expiration date is still in effect | Contact the CRSG (Complex Resale Service Group) to determine what options are available. |
| If the CN or TA is expired. | The LSR request may be submitted to the appropriate BellSouth order processing group based on product ordering specifications (ex:CSRG/LCSC). |

SERVICE RESTRICTIONS:

Contract Service arrangements do not apply to UNE/UNE-P or WLP services.

LSR RESTRICTIONS:

- If the migrating account has a contractual agreement that is still in effect and the CLEC does not wish to assume responsibility for the contract the LSR must be submitted as ACT=V
- All assumptions/terminations of contractual agreements must be processed by the CRSG (Note: once the account has been transferred to or orders issued to transfer to the new LSP, the new LSP may process subsequent order activities via the normal process).
- When termination charges are applicable, the termination charges will be returned on the FOC.

TARIFF REFERENCE:

N/A

USOC & FID REFERENCES:

N/A



Attachment
SN91084238

SITUATIONS/EXHIBITS:

N/A

RELEATED TOPICS/INFORMATION:

None

CCP 2045 Attachment Listed Below

TCIF9 & ELMS6

| Product | ACT | LSRPage | Field | Status | Change Status To |
|-------------------------------------|-----|---------|-------|--------|------------------|
| ISDN-BRI Resale Service | D | LSR | DDDO | C | O |
| ISDN-BRI Resale Service | T | LSR | DDDO | C | R |
| Coin | V | LSR | DDDO | C | O |
| SMARTRing® Service | D | LSR | DDDO | C | O |
| LIGHTGATE® Services | D | LSR | DDDO | C | O |
| Private Line | D | LSR | DDDO | C | O |
| Synchronet | D | LSR | DDDO | C | O |
| UNE-P/WLP 2-wire ISDN-BRI UNE Combo | D | LSR | DDDO | C | O |
| DID Resale Service | T | LSR | DDDO | R | Delete |
| DID Resale Service | V | EU | DDDO | C | Delete |
| DID Resale Service | V | LSR | DDDO | O | Delete |
| UNE-P/WLP 2-wire DID | V | LSR | DDDO | O | Delete |
| PBX Resale Service | T | LSR | DDDO | R | O |
| PBX Resale Service | V | LSR | DDDO | O | Delete |
| UNE-P/WLP PBX | V | LSR | DDDO | O | Delete |

TCIF9 & ELMS6

| Product | ACT | LSR Page | Field | Status | New Status |
|-------------------------------------|-----|----------|-------|--------|---------------|
| ISDN-BRI Resale Service | T | LSR | DDDO | C | R |
| Coin | V | LSR | DDDO | C | O |
| Private Lines | D | LSR | DDDO | C | O |
| UNE-P/WLP 2-wire ISDN-BRI UNE Combo | D | LSR | DDDO | C | O |
| DID Resale Service | T | LSR | DDDO | R | Delete |

CCP 2047 Attachment Listed Below

TCIF9

Reqtyp E, Non-complex Non-Complex Resale Service

Product Listing

Non-Complex Resale Service

Resale Services are those bundled services where the service provider is different from the network provider. Competitive Local Exchange Carriers (CLECs) can purchase telecommunications products, features and services from Local Exchange Carriers such as BellSouth®, for resale to their customers.

Ordering Forms/Screens

The following chart illustrates the required, conditional and optional forms/screens for ordering this service. Detailed information will follow to assist you in filling out each of these forms/screens.

| Forms/Screens Non-Complex Resale Service | | | | | | | | | | |
|---|----------|----|----------|----------|-----|----|----|----|------|-----|
| LSR | Hunting | EU | DL | RS | DRS | PS | NP | LS | LSNP | RPL |
| R | O [1] | R | C [2] | C [3] | | | | | | |
| R = Required C = Conditional O = Optional | | | | | | | | | | |

[1] = Hunting is optional only when ACT is N, C, T or V, otherwise Hunting is prohibited.

[2] = DL form/screen is required when the ACT is N or T.

[3] = RS form/screen is required only when the ACT is N, C, T, V or S. Otherwise, the RS form/screen is not required.

Note: Changes to the RESCN (Resellers contact name) are not allowed with Non-Complex REQTYP E ACTs of B, L, S and Y.

Completing the DL Form/Screen

If directory listings are required, refer to **REQTYP J** for more information on completing the DL form/screen.

Completing the HUNTING Section on the LSR-HGI Form/Screen

Hunting is an optional feature only when the ACT is N, C, T or V. For more information on Hunting, refer to the Hunting Section.

Note 1: ELECTRONIC ORDERS - When ACT is V, if Hunting exists on the account being converted and the CLEC wishes to *keep the EXISTING hunting*, the HA field should be populated with "E" and all other required fields populated, **or** the HA field should **not be populated** (NO Hunting Page submitted Electronically).

Note 2: When ordering Hunting Service in conjunction with other service(s) refer to the Hunting section of the LOH-Local Ordering Handbook for processing the hunting portion of the LSR request.

Completing the LSR and EU Forms/Screens

Account level activities (ACT) apply to the entire account. A complete list of ACTs and their definition can be found in the Data Dictionary entry for ACT.

The following chart shows all of the valid account level activities for this service.

| Valid Account Level Activities Non-Complex Resale Service | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|---|
| N | C | D | T | R | V | S | B | W | L | Y |
| X | X | X | X | - | X | X | X | X | X | X |
| Note: "X" denotes valid account level activities. A dash (-) indicates a non-valid account level activity. | | | | | | | | | | |

The Required, Conditional and Optional (R/C/O) fields on the LSR and EU forms/screens will be given for every valid ACT code in the **ACT Tables** section.

Completing the RS Form/Screen

The Resale Service (RS) form/screen may be required or invalid depending on the account level activity. Each account level activity has valid Line Level Activities (LNAs). These LNAs determine how, or if, the RS form/screen should be populated. A

complete list of LNAs and their definition can be found in the Data Dictionary entry for LNA.

The following chart gives the valid LNAs for each account level activity (ACT) and the associated RS form/screen usage for this service.

| If ACT is: | Then LNA is: | And RS form/screen is: |
|--|---------------------------|-------------------------------|
| N | N | Required |
| C | N, C, D, X or P | Required |
| D | Prohibited | Not Required |
| T | N, T | Required |
| V | N, D, G, X, V, W or P | Required |
| V (UNE-P/WLP to Resale) | N, D, G, X, V or P | Required |
| S | L or B | Required |
| B | Prohibited | Not Required |
| W | Prohibited | Not Required |
| L | Prohibited | Not Required |
| Y | Prohibited | Not Required |

The Required, Conditional and Optional (R/C/O) fields for the RS form/screen are listed according to the Line Level Activity (LNA) in the **LNA Tables** Section.

UNE-P/WLP (Switched Combination) to Resale Product Listing

UNE-P/WLP (Switched Combination) to Resale

This section will provide information on ordering when converting/migrating Unbundled Network Elements-Platform (UNE-P/WLP) (Switched Combination) to Resale. This Process allows a CLEC End-User to migrate/convert a telephone number(s) from a UNE-P/WLP (Switched Combination) to Resale.

Restrictions

- ~~Electronic Ordering for Limited to ACT of V or W.~~

Ordering Guidelines

- REQTYP: E
- ACTTYP: ~~V or W~~
- LNA: V, G, X, D, ~~W~~ or N
- ~~R/C/O and LNA Tables: Follow and For LSR processing, use the appropriate Reqtyp E, Non-complex ACT of V RCO tables Resale REQTYP E Guidelines~~
- Due Date: Follow BellSouth® Products and Services Interval Guide.

Ordering Forms/Screens

~~The following chart illustrates the required, conditional and optional forms for ordering this service~~

| Forms/Screens UNE-P/WLP (Switched Combination) to Resale | | | | | | | | | | |
|---|----------|----|----------|----------|-----|----|----|----|------|-----|
| LSR | Hunting | EU | DL | RS | DRS | PS | NP | LS | LSNP | RPL |
| R | O [1] | R | C [2] | C [3] | | | | | | |
| R=Required C=Conditional O=Optional | | | | | | | | | | |

~~[1]= Hunting is optional only when ACT is N, C, T or V. Otherwise, Hunting is prohibited.~~

~~[2]= DL form/screen is required when the ACT is N or T.~~

~~[3]= RS form/screen is required only when the ACT is N, C, T, V or S.~~

~~Otherwise, the RS form/screen is not required.~~

Completing the Local Service Request Form(s)

When converting/migrating UNE-P/WLP (Switched Combination) to Resale, the R/C/O tables must be used. If also ordering line feature(s)/services, the RS-Resale Service form



Attachment
SN91084238

is *also* required. Not populating these fields and/or forms will result in a clarification of the LSR.

Follow the **REQTYP E Resale Service (Non-Complex) specific ordering guidelines** for the Required, Conditional and Optional (R/C/O) fields on the appropriate form(s).