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**BellSouth Interconnection Services**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification  
SN91084108**

Date: June 1, 2004

To: All Interconnection Services Customers

Subject: All Interconnection Services Customers – (Provisioning/Interconnection/Product/Service) - Introduction of Order and Circuit Status to the Common Access Front End (CAFE) System

This is to advise that effective July 9, 2004, BellSouth will replace the current Circuit Provisioning Status System (CPSS) application by migrating the functionality to the CAFE Web-based system.

This will only affect the provisioning portion of the current CPSS system, and not the Trouble Administration (CPSS-TA). The new product will offer the same business functionality as its predecessor, allowing Interexchange Carriers (IXC), Wireless Service Providers (WSP), and Competitive Local Exchange Carriers (CLEC) to view the status of their provisioned circuits. This new functionality will be added to also allow customers to view their service order status prior to and past completion. The added functionality will allow customers to run reports on the status of service orders and circuits that are being provisioned. The application will be accessed via the Public Internet through the CAFE system at the following Web site:

<https://cafe.bellsouth.com>.

The current BellSouth application for performing circuit status inquiries, through the CPSS Web site, will be decommissioned by September 9, 2004. Active users of the retiring CPSS application will be contacted by the BellSouth Electronic Communications (EC) Support Group, and be given a user ID and password to the CAFE application. Existing CAFE users will automatically receive permissions to the new functionality. Any other requests should be directed to the appropriate BellSouth Account Team representative.

The EC Support Group will continue their role and serve as the single point of contact for technical issues regarding the new product and may be reached at 1.888.462.8030.

For online training please access the CAFE Tutorial:

[http://interconnection.bellsouth.com/guides/tutorials/access\\_tutorial/pages/index.htm](http://interconnection.bellsouth.com/guides/tutorials/access_tutorial/pages/index.htm)

For additional online help, access the CAFE User Guide and see the chapter on order and circuit status:

[http://www.interconnection.bellsouth.com/guides/html/ixc\\_guides.html](http://www.interconnection.bellsouth.com/guides/html/ixc_guides.html)

Should you have any questions regarding the rollout of the new product, please contact Linda Cottle at 404.927.7819 or your BellSouth account team representative

Sincerely,

**ORIGINAL SIGNED BY JERRY HENDRIX**

Jerry Hendrix – Assistant Vice President  
BellSouth Interconnection Services