
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91084095**

Date: May 20, 2004

To: All Interconnection Services Customers

Subject: All Interconnection Services Customers – (Operational Process) – Implementation of a New E-mail Address and New Facsimile Numbers for the BellSouth Billing Dispute Process for Resale, Unbundled Network Elements-Platform (UNE-P) and Access Services

This is to advise that effective June 10, 2004, BellSouth will implement a new Billing Dispute e-mail address and new facsimile numbers to process billing disputes in the Birmingham Billing and Collections office.

When submitting the Billing Adjustment Request (BAR) form RF1461, on or after June 10, 2004, please use the following e-mail address or facsimile numbers, whichever is deemed appropriate:

Birmingham Access (IXC) Customers – IXCDispute.Account@BellSouth.com

Birmingham Resale/UNE-P Customers- Resale.Disputes@BellSouth.com

Facsimile Numbers for Birmingham: 205-682-2726 and 205-682-2729.

For additional information regarding these changes, please refer to the BellSouth Interconnection Services Web site at:

<http://www.interconnection.bellsouth.com/forms/html/billing&collections.html>

If you have any questions, please contact your BellSouth billing representative at 1.800.823.2455 (follow the appropriate prompts).

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services