
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification**SN91083957**

Date: January 30, 2004

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – (OSS) – Implementation of Operational Support Systems (OSS) Request for Transaction Projection/Forecast Information

This is to advise that BellSouth continues to experience increases in the pre-ordering and ordering transaction volumes via its Operations Support Systems (OSS).

In an effort to manage the performance of these OSS applications, in the near future, a BellSouth E-Commerce Account Manager will be contacting each CLEC to request OSS transaction projection/forecast information. The CLEC will also be requested to notify the E-Commerce Account Manager if there is a reason the CLEC anticipates that the number of transactions will exceed the number provided in the initial projection/forecast.

On a going forward basis, BellSouth will request the CLEC to provide the OSS transaction projection/forecast information with the initial setup to a BellSouth OSS. BellSouth will utilize this information to assist in performance management of its OSS.

Please contact your BellSouth E-Commerce Account Manager, with any questions.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services