
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91083956**

Date: June 23, 2004

To: Competitive Local Exchange Carriers (CLEC), Interexchange Carriers (IXC), Wireless Service Providers (WSP) and Data Service Providers (DSP)

Subject: CLECs, IXCs, WSPs and DSPs – (OSS) – **REVISED** - Update to the Operation Support System (OSS) System Hours Of Availability Schedule (Latest version posted on February 16, 2004)

This is to advise that on **June 28, 2004**, BellSouth will publish the attached updated version of its OSS System Availability Schedule. This updated version will replace the existing version and can be found on the BellSouth Interconnection Services Web site at:

http://www.interconnection.bellsouth.com/oss/oss_hour.html

The attached schedule lists availability for individual systems as well as categorizes the availability times by interface and transaction type. The schedule has also been updated to **correctly reflect the availability of OSS systems. These formatting changes do not change the physical availability of the OSS systems. The update is only to correct those instances where the times were shown in the Central Time Zone instead of the Eastern Time Zone.**

The updated schedule will not impact a CLEC's ability to send Local Service Requests (LSR) to BellSouth, nor will it impose any new or additional restrictions on ordering.

Please contact your BellSouth e-commerce account team, with any questions.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services

Attachment

OSS System Hours of Availability - Detail by Individual System

Application	Account Location	Time Zone	Mon		Tue		Wed		Thu		Fri		Sat		Sun	
			FROM	TO	FROM	TO	FROM	TO	FROM	TO	FROM	TO	FROM	TO	FROM	TO
ATLAS	GA, FL, NC, SC	Eastern	4:00	23:59	4:00	23:59	4:00	23:59	4:00	23:59	4:00	23:59	4:00	23:59	10:00	23:59
	AL, KY, LA, MS, TN	Eastern	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00
CABS	GA, FL, NC, SC	Eastern	7:00	19:59	7:00	19:59	7:00	19:59	7:00	19:59	7:00	19:59	7:00	18:59	NA	NA
	AL, KY, LA, MS, TN	Eastern	4:00	23:59	4:00	23:59	4:00	23:59	4:00	23:59	4:00	23:59	4:00	23:59	10:00	23:59
COFFI	GA, FL, NC, SC	Eastern	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00
	AL, KY, LA, MS, TN	Eastern	5:00	23:59	5:00	23:59	5:00	23:59	5:00	23:59	5:00	23:59	5:00	23:59	11:00	23:59
CRIS <i>(Read Only)</i>	GA, FL, NC, SC	Eastern	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00
	AL, KY, LA, MS, TN	Eastern	4:00	6:00	4:00	6:00	4:00	6:00	4:00	6:00	4:00	6:00	4:00	6:00	22:00	23:59
CRIS <i>(Full Function)</i>	GA, FL, NC, SC	Eastern	0:00	2:00	0:00	2:00	0:00	2:00	0:00	2:00	0:00	2:00	0:00	2:00	0:00	1:00
	AL, KY, LA, MS, TN	Eastern	5:00	7:00	5:00	7:00	5:00	7:00	5:00	7:00	5:00	7:00	5:00	7:00	23:00	23:59
DSAP	GA, FL, NC, SC	Eastern	6:00	22:00	6:00	22:00	6:00	22:00	6:00	22:00	6:00	22:00	6:00	22:00	10:00	22:00
	AL, KY, LA, MS, TN	Eastern	7:00	23:00	7:00	23:00	7:00	23:00	7:00	23:00	7:00	23:00	7:00	23:00	11:00	23:00
ECTA	GA, FL, NC, SC	Eastern	4:00	23:59	4:00	23:59	4:00	23:59	4:00	23:59	4:00	23:59	4:00	23:59	10:00	23:59
	AL, KY, LA, MS, TN	Eastern	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00
EDI	GA, FL, NC, SC	Eastern	0:00	2:50	0:00	2:50	0:00	2:50	0:00	2:50	0:00	2:50	0:00	2:50	0:00	2:50
	AL, KY, LA, MS, TN	Eastern	3:30	23:59	3:30	23:59	3:30	23:59	3:30	23:59	3:30	23:59	3:30	23:59	8:00	23:59
LENS	GA, FL, NC, SC	Eastern	0:00	2:00	0:00	2:00	0:00	2:00	0:00	2:00	0:00	2:00	0:00	2:00	0:00	1:00
	AL, KY, LA, MS, TN	Eastern	4:00	23:59	4:00	23:59	4:00	23:59	4:00	23:59	4:00	23:59	4:00	23:59	10:00	23:59
LESOG	GA, FL, NC, SC	Eastern	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	5:00	23:59
	AL, KY, LA, MS, TN	Eastern	7:00	23:59	7:00	23:59	7:00	23:59	7:00	23:59	7:00	23:59	7:00	23:59	11:00	23:59
LFACS	GA, FL, NC, SC	Eastern	5:00	23:59	5:00	23:59	5:00	23:59	5:00	23:59	5:00	23:59	5:00	23:59	8:00	23:59
	AL, KY, LA, MS, TN	Eastern	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00
LIST	GA, FL, NC, SC	Eastern	6:00	23:59	6:00	23:59	6:00	23:59	6:00	23:59	6:00	23:59	6:00	23:59	9:00	23:59
	AL, KY, LA, MS, TN	Eastern	5:00	20:00	5:00	20:00	5:00	20:00	5:00	20:00	5:00	20:00	5:00	20:00	10:00	18:00
LMOS HOST	GA, NC, SC	Eastern	6:00	21:00	6:00	21:00	6:00	21:00	6:00	21:00	6:00	21:00	6:00	21:00	7:00	18:00
	FL	Eastern	6:00	21:00	6:00	21:00	6:00	21:00	6:00	21:00	6:00	21:00	7:00	19:00	9:00	18:00
	AL, LA, MS	Eastern	6:30	22:00	6:30	22:00	6:30	22:00	6:30	22:00	6:30	22:00	7:00	20:00	11:00	18:00
	KY, TN	Eastern	6:30	22:00	6:30	22:00	6:30	22:00	6:30	22:00	6:30	22:00	7:00	19:00	11:00	18:00
LNP	GA, FL, NC, SC	Eastern	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	1:00
	AL, KY, LA, MS, TN	Eastern	2:00	22:00	2:00	22:00	2:00	22:00	2:00	22:00	2:00	22:00	2:00	22:00	2:00	22:00
MARCH	GA, FL, NC, SC	Eastern	3:00	23:00	3:00	23:00	3:00	23:00	3:00	23:00	3:00	23:00	3:00	23:00	3:00	23:00
	AL, KY, LA, MS, TN	Eastern	5:00	22:00	5:00	22:00	5:00	22:00	5:00	22:00	5:00	22:00	5:00	22:00	5:00	22:00
OPEDS (CFD)	GA, FL, NC, SC	Eastern	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59
	AL, KY, LA, MS, TN	Eastern	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59
OSPCM	GA, FL, NC, SC	Eastern	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59
	AL, KY, LA, MS, TN	Eastern	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59
PREDICTOR	GA, FL, NC, SC	Eastern	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	8:00
	AL, KY, LA, MS, TN	Eastern	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	9:30	23:59
RSAG	GA, FL, NC, SC	Eastern	4:00	23:59	4:00	23:59	4:00	23:59	4:00	23:59	4:00	23:59	4:00	23:59	10:00	23:59
	AL, KY, LA, MS, TN	Eastern	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00
SGG	GA, FL, NC, SC	Eastern	5:00	23:59	5:00	23:59	5:00	23:59	5:00	23:59	5:00	23:59	5:00	23:59	11:00	23:59
	AL, KY, LA, MS, TN	Eastern	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	2:00
SOCS <i>(Read Only)</i>	GA, FL, NC, SC	Eastern	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00		
	AL, KY, LA, MS, TN	Eastern	4:00	6:00	4:00	6:00	4:00	6:00	4:00	6:00	4:00	6:00	4:00	6:00		
	GA, FL, NC, SC	Eastern	22:00	23:59	22:00	23:59	22:00	23:59	22:00	23:59	22:00	23:59	22:00	23:59	22:00	23:59
	AL, KY, LA, MS, TN	Eastern	0:00	2:00	0:00	2:00	0:00	2:00	0:00	2:00	0:00	2:00	0:00	2:00	0:00	2:00
SOCS <i>(Full Function)</i>	GA, FL, NC, SC	Eastern	5:00	7:00	5:00	7:00	5:00	7:00	5:00	7:00	5:00	7:00	5:00	7:00	0:00	1:00
	AL, KY, LA, MS, TN	Eastern	23:00	23:59	23:00	23:59	23:00	23:59	23:00	23:59	23:00	23:59	23:00	23:59	23:00	23:59
TAFI	GA, FL, NC, SC	Eastern	6:00	22:00	6:00	22:00	6:00	22:00	6:00	22:00	6:00	22:00	6:00	22:00	10:00	22:00
	AL, KY, LA, MS, TN	Eastern	7:00	23:00	7:00	23:00	7:00	23:00	7:00	23:00	7:00	23:00	7:00	23:00	11:00	23:00
TAG XML	GA, FL, NC, SC	Eastern	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	2:00
	AL, KY, LA, MS, TN	Eastern	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	0:00	23:59	10:00	23:59
TIRKS	GA, FL, NC, SC	Eastern	4:00	23:59	4:00	23:59	4:00	23:59	4:00	23:59	4:00	23:59	4:00	23:59	9:00	18:00
	AL, KY, LA, MS, TN	Eastern	5:00	23:59	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00	0:00	1:00

- NA = Not Available
- Note 1: Not all applications listed are invoked for every transaction.
- Note 2: Schedule does not address single pre-planned system downtime events. Customers will be notified of any such events (i.e. software releases) in advance.
- Note 3: System maintenance is performed as needed. When finished, systems are brought back online. Thus - system availability to customers may exceed times published in this schedule.
- Note 4: LSRs submitted immediately before or during the regular maintenance hours accounted for in this schedule will be held in queue in the BellSouth ordering systems, in the event that all of the necessary systems are not available. If all of the required systems are available, when the order is sent, it will be processed and not queued. However, when queuing does occur, queued LSRs will be processed upon the required systems returning to full availability mode, requiring no additional action on the part of the submitting CLEC. Scheduled releases and other pre-arranged system events are potential exceptions to this rule. Please refer to carrier notifications regarding scheduled releases and any such events for additional information regarding LSR submission handling.
- Note 5: Schedule entries are listed using the 24-hour military time format, and have been normalized to Eastern time. System time, as it relates to all of the applications referenced in this schedule, is updated to coincide with the beginning and end of each daylight savings cycle. The commencement of Daylight Savings will not cause the times on this schedule to change. However, the start and end of daylight savings will change the relationship of Eastern Time to Greenwich Mean Time (GMT). As such, Eastern Time will be GMT-4:00 or GMT-5:00, depending on whether or not daylight savings is in effect. GMT is used as a point of reference, since it is a constant and is not affected by daylight savings plans.

OSS System Hours of Availability - Detail by Transaction Type / Group																				
Entry System	Function	Support Applications Utilized	Account Location	Time Zone	Mon		Tue		Wed		Thu		Fri		Sat		Sun			
					FROM	TO	FROM	TO	FROM	TO	FROM	TO	FROM	TO	FROM	TO	FROM	TO		
EDI TAG XML LENS	1. Pre-Order - All Other	ATLAS, COFFI, CRIS, DSAP, RSAG, SGG	GA, FL, NC, SC	Eastern	6:00	22:00	6:00	22:00	6:00	22:00	6:00	22:00	6:00	22:00	6:00	22:00	10:00	22:00		
			AL, KY, LA, MS, TN	Eastern	7:00	23:00	7:00	23:00	7:00	23:00	7:00	23:00	7:00	23:00	7:00	23:00	7:00	23:00	11:00	23:00
	2. Pre-Order - CABS CSR	CABS, RSAG, SGG	GA, FL, NC, SC	Eastern	7:00	20:00	7:00	20:00	7:00	20:00	7:00	20:00	7:00	20:00	7:00	20:00	7:00	20:00	NA	NA
			AL, KY, LA, MS, TN	Eastern	8:00	21:00	8:00	21:00	8:00	21:00	8:00	21:00	8:00	21:00	8:00	21:00	8:00	21:00	NA	NA
	3. Pre-Order - Loop Make-Up (LMU)	COFFI, CRIS, LFACS, OPEDS, RSAG, SGG	GA, FL, NC, SC	Eastern	6:00	22:00	6:00	22:00	6:00	22:00	6:00	22:00	6:00	22:00	6:00	22:00	6:00	22:00	10:00	22:00
			AL, KY, LA, MS, TN	Eastern	7:00	23:00	7:00	23:00	7:00	23:00	7:00	23:00	7:00	23:00	7:00	23:00	7:00	23:00	11:00	23:00
	4. Firm Order - All Other	ATLAS, COFFI, CRIS, DSAP, LEO, LESOG, LFACS, LMOS HOST, RSAG, SGG, SOCS, LIST	GA, FL, NC, SC	Eastern	7:00	20:00	7:00	20:00	7:00	20:00	7:00	20:00	7:00	20:00	7:00	20:00	7:00	18:00	10:00	17:00
			AL, KY, LA, MS, TN	Eastern	7:00	21:00	7:00	21:00	7:00	21:00	7:00	21:00	7:00	21:00	7:00	21:00	7:00	19:00	11:00	18:00
	5. Firm Order - Designed (Non-LNP)	ATLAS, COFFI, CABS, CRIS, DSAP, LEO, LESOG, LFACS, LMOS HOST, RSAG, SGG, SOCS, TIRKS	GA, FL, NC, SC	Eastern	7:00	20:00	7:00	20:00	7:00	20:00	7:00	20:00	7:00	20:00	7:00	20:00	7:00	18:00	NA	NA
			AL, KY, LA, MS, TN	Eastern	8:00	20:00	8:00	20:00	8:00	20:00	8:00	20:00	8:00	20:00	8:00	20:00	8:00	19:00	NA	NA
6. Firm Order - Non-Designed (Line Share)	ATLAS, COFFI, CABS, CRIS, DSAP, LEO, LESOG, LFACS, LMOS HOST, RSAG, SGG, SOCS	GA, FL, NC, SC	Eastern	7:00	20:00	7:00	20:00	7:00	20:00	7:00	20:00	7:00	20:00	7:00	20:00	7:00	18:00	NA	NA	
		AL, KY, LA, MS, TN	Eastern	8:00	20:00	8:00	20:00	8:00	20:00	8:00	20:00	8:00	20:00	8:00	20:00	8:00	19:00	NA	NA	
7. Firm Order - Designed	ATLAS, COFFI, CABS, CRIS, DSAP, LFACS, LMOS HOST, LNP GW, RSAG, SGG, SOCS	GA, FL, NC, SC	Eastern	7:00	20:00	7:00	20:00	7:00	20:00	7:00	20:00	7:00	20:00	7:00	20:00	7:00	18:00	NA	NA	
		AL, KY, LA, MS, TN	Eastern	8:00	20:00	8:00	20:00	8:00	20:00	8:00	20:00	8:00	20:00	8:00	20:00	8:00	19:00	NA	NA	
8. Firm Order - Non-Designed (LNP)	ATLAS, COFFI, CRIS, DSAP, LFACS, LMOS HOST, LNP GW, RSAG, SGG, SOCS, LIST	GA, FL, NC, SC	Eastern	6:00	20:00	6:00	20:00	6:00	20:00	6:00	20:00	6:00	20:00	6:00	20:00	6:00	18:00	10:00	17:00	
		AL, KY, LA, MS, TN	Eastern	7:00	21:00	7:00	21:00	7:00	21:00	7:00	21:00	7:00	21:00	7:00	21:00	7:00	19:00	11:00	18:00	
9. Firm Order - ReqTyp J	COFFI, CRIS, DSAP, LEO, LESOG, LIST, RSAG, SGG, SOCS	GA, FL, NC, SC	Eastern	7:00	20:00	7:00	20:00	7:00	20:00	7:00	20:00	7:00	20:00	7:00	20:00	7:00	20:00	11:00	18:00	
		AL, KY, LA, MS, TN	Eastern	7:00	21:00	7:00	21:00	7:00	21:00	7:00	21:00	7:00	21:00	7:00	21:00	7:00	21:00	11:00	19:00	
TAFI ECTA	10. Maintenance and Repair	OSPCM, MARCH, PREDICTOR	GA, FL, NC, SC	Eastern	2:00	2:50			2:00	2:50	2:00	2:50	2:00	2:50	2:00	2:50	2:00	2:50	2:00	2:50
			AL, KY, LA, MS, TN	Eastern	3:30	22:00	3:30	22:00	3:30	22:00	3:30	22:00	3:30	22:00	3:30	22:00	3:30	22:00	3:30	22:00

NA = Not Available

Note 1: Not all applications listed are invoked for every transaction.

Note 2: Schedule does not address single pre-planned system downtime events. Customers will be notified of any such events (i.e. software releases) in advance.

Note 3: System maintenance is performed as needed. When finished, systems are brought back online. Thus - system availability to customers may exceed times published in this schedule.

Note 4: LSRs submitted immediately before or during the regular maintenance hours accounted for in this schedule will be held in queue in the BellSouth ordering systems, in the event that all of the necessary systems are not available. If all of the required systems are available, when the order is sent, it will be processed and not queued. However, when queuing does occur, queued LSRs will be processed upon the required systems returning to full availability mode, requiring no additional action on the part of the submitting CLEC. Scheduled releases and other pre-arranged system events are potential exceptions to this rule. Please refer to carrier notifications regarding scheduled releases and any such events for additional information regarding LSR submission handling.

Note 5: Schedule entries are listed using the 24-hour military time format, and have been normalized to Eastern time. System time, as it relates to all of the applications referenced in this schedule, is updated to coincide with the beginning and end of each daylight savings cycle. The commencement of Daylight Savings will not cause the times on this schedule to change. However, the start and end of daylight savings will change the relationship of Eastern Time to Greenwich Mean Time (GMT). As such, Eastern Time will be GMT-4:00 or GMT-5:00, depending on whether or not daylight savings is in effect. GMT is used as a point of reference, since it is a constant and is not affected by daylight savings plans.