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**BellSouth Interconnection Services**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification  
SN91083939**

Date: September 17, 2004

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – (Provisioning) – **REVISED** – “After Hours Work Procedures” in the Customer Wholesale Interconnection Network Services (CWINS) Center for **Complex Resale, Designed Unbundled Network Element-Platform (UNE-P) and Designed Wholesale Local Platform (WLP)** Requests (Originally posted January 16, 2004)

This is to advise that **effective October 15, 2004**, BellSouth will further streamline its “After Hours Work Procedures” for Complex Resale, Designed Unbundled Network Element-Platform (UNE-P) and Designed Wholesale Local Platform (WLP) requests.

When a CLEC desires to have work performed for these type services outside of BellSouth’s normal **installation** hours, generally - 8:00 AM to 5:00 PM, Monday through Friday, the following procedures will apply:

- Any work that meets the published BellSouth Project Managed criteria will continue to be handled according to the instructions on the BellSouth Interconnection Services Web site at:

[http://www.interconnection.bellsouth.com/guides/leo/bbrlo\\_releases/16\\_0/index2.html](http://www.interconnection.bellsouth.com/guides/leo/bbrlo_releases/16_0/index2.html)

- For work that does not meet the published BellSouth Project Managed criteria, the following procedures should be followed:

The CLEC should complete the Local Service Request (LSR) as usual.

Upon receipt of the Firm Order Confirmation (FOC), the CLEC must contact the Complex Resale Center technician in the CWINS Center to provide the order number and negotiate an available time.

- Requests requiring only translations for Resale Frame Relay are considered requests for non-designed services. In this case, the Broadband Network Infrastructure Service Center (BNISC) Project Manager will manage these orders.

If you have questions regarding this procedure, please contact the Complex Resale representative, Tommy Holt at 205.714.0178.

Sincerely,

**ORIGINAL SIGNED BY JERRY HENDRIX**

Jerry Hendrix - Assistant Vice President  
BellSouth Interconnection Services