
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91083900**

Date: December 1, 2003

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – (Documentation/Guides) - Update to the BellSouth Local Ordering Handbook (LOH) Version **13.0d** for Telecommunications Industry Forum 9 (TCIF 9) Release 13.0

This is to advise that BellSouth has identified the following documentation defects in the LOH Version **13.0d** for TCIF 9 Release 13.0.

CCP Number	Description Of The Change
1521	Corrected CFN format, MBTN format, TTMB format, CFND format and CFNB format in LEO IG Vol 2
1522	Updating BellSouth Local Ordering Handbook Section 3 -Ordering; Bookmark 9 Reqtyp M, to provide ordering instructions for Hunting

Please refer to the attachments for specific details of the changes listed above.

These changes will be reflected in the next update of the TCIF9 Release 13.0/LOH Version **13.0e** scheduled to be posted on February 9, 2004.

A summary of all changes within this document will be listed in the **Summary of Changes Section**.

This update can be found on the BellSouth Interconnection Services' Web site in the Customer Guides Section at:

<http://www.interconnection.bellsouth.com/guides/html/leo.html>

Please contact your BellSouth Local Support Manager with any questions.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services

Attachments

CCP 1521 Attachment Listed Below

MemoryCall® - Non Regulated Service

23.1 MemoryCall® - Non Regulated Service

23.1.1 Description:

MemoryCall® is an enhanced service offered by BellSouth for voice mail and voice storage and retrieval

services. The functionality associated with a MemoryCall® Services permits subscribers to interact with

stored information to review messages, store messages, send messages, receive messages, delete messages,

modify messages, and so forth.

The function of MemoryCall® service is to provide a method of responding to calls when the telephone

line is busy, or there is no answer. The calls are then forwarded to the MemoryCall® service which stores

important messages.

MemoryCall® is a non-telecommunications service. BellSouth makes selected MemoryCall® services

available for resale at the **non-discounted, retail rate**.

23.1.2 Restrictions

- Must have a Call Forwarding feature.
- Must have TouchTone or a tone switchable set.
- Ineligible for eleemosynary concessions.
- Ineligible for Multi-line Feature Discount Plan (MFDP).
- Works with single and multiline service.

23.1.3 REFERENCES:

The BellSouth Messaging Service Re-seller Information Package.

23.1.4 USOC / FID References:

See USOC / FID Tables.

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UG-LEOD-001

MemoryCall®— Non Regulated Service Issue 8D, July 2003

Table CX MemoryCall® NON-TELECOMMUNICATIONS USOCs

USOC RES BUS DESCRIPTION OF FEATURE AL FL GA KY LA MS NC SC TN

EMSBD X

MemoryCall® ENHANCED ANSWERING
SERVICE, DELUXE VOICE MESSAGING,
METRO ATLANTA X

EMSBE X

MemoryCall® ENHANCED ANSWERING
SERVICE EXTENSION MAILBOX, METRO
ATLANTA X

EMSBF X

MemoryCall® ENHANCED ANSWERING
SERVICE, METRO ATLANTA X X

EMSBQ X



MemoryCall® ENHANCED ANSWERING
SERVICE PLUS X
EMSBT
X ENHANCED RATED TRANSFER
MAILBOX X
EMSBX
X MemoryCall® ENHANCED ANSWERING
SERVICE X
EMSRP
X MemoryCall® ANSWERING SERVICE,
EXTENSION MAILBOX / PERSONAL
MAILBOX, METRO ATLANTA X
EMSRT
X MemoryCall® ENHANCED ANSWERING
SERVICE, RATED TRANSFER MAILBOX X
EMSRX
X MemoryCall® ANSWERING SERVICE,
METRO ATLANTA X
EMSTM
X X ENHANCED NON-RATED TRANSFER
MAILBOX X
USOC RES BUS DESCRIPTION OF FEATURE AL FL GA KY LA MS NC SC TN
MBB X MemoryCall® ANSWERING SERVICE PLUS X X X X X X X X X
MBBBF
X MemoryCall® VOICE MESSAGING
SERVICE X X X X X X X X X X
MBBRX X MemoryCall® ANSWERING SERVICE X X X X X X X X X X
MPMXX
X X MemoryCall® ANSWERING SERVICE
EXTENSION MAILBOX/PERSONAL
MAILBOX X X X X X X X X X X
SMBBX X MemoryCall® ANSWERING SERVICE X X X X X X X X X X
- continued -

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Issue 8D, July 2003 MemoryCall® — Non Regulated Service
Table CX MemoryCall® NON-TELECOMMUNICATIONS USOCs (continued)
USOC RES BUS DESCRIPTION OF FEATURE AL FL GA KY LA MS NC SC TN
TRMBX X X RATED TRANSFER MAILBOX X X X X X X X X X X
VMSAX X X NON-RATED TRANSFER MAILBOX X X X X X X X X X X
VMZ1X
X X MemoryCall® DELUXE VOICE
MESSAGING SERVICE X X X X X X X X X X

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Table CY MemoryCall® NON-TELECOMMUNICATIONS USOCs 1

USOC DLMN MBTN MWI TTMB VMAN VMO
EMSBE R R X
EMSBQ R R X
EMSBT X R R
EMSBX R R X
EMSRP R R X
EMSRX R R X
EMSTM X R R
MBB R R X X X
MBBBF X X X
MBBRX R R X X X
MPMXX R R X



SMBBX R R X
TRMBX R R
VMSAX X R R
VMZ1X R R X X X

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Issue 8D, July 2003 MemoryCall® — Non Regulated Service

Table CZ Memory Call Non-telecommunications USOCs 2

USOC RES BUS

DESCRIPTION OF

FEATURE AL FL GA KY LA MS NC SC TN

ESM X X

CALL FORWARDING

VARIABLE X X X X X X X X

GCE X X

CALL FORWARDING

- BUSY LINE X X X X X X X X

GCJ X X

CALL FORWARDING

- DON'T ANSWER X X X X X X X X

MWW

MESSAGE WAITING

INDICATION X X X X X X X X

MWWAV

MESSAGE WAITING

INDICATION -

AUDIBLE/VISUAL X X X X X X X X

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Table DA Memory Call Non-Telecommunications USOCs 3

USOC CFN CFNB CFND ESTN RCYC

ESM

GCE R

GCJ R R

MWW

MWWAV

23.2 FID ANALYSIS MAPPING PRODUCTS & SERVICES

23.2.1 FID Name:

CFN – CALL FORWARD NUMBER (MemoryCall Access Number)

23.2.2 Purpose:

Indicates the telephone number to which calls are forwarded.

23.2.3 USAGE RULES:

CFN DATA MUST APPEAR IN THE FOLLOWING FORMAT

~~/CFN 205 555-1234~~ /CFN 205 555-1234

- ~~• WHERE 1 = TOLL INDICATOR (ONE NUMERIC OF 1) (OPTIONAL)~~
- WHERE 205 = NPA (3 NUMERIC CHARACTERS) ~~(OPTIONAL)~~
- WHERE 555 = NXX (3 NUMERIC CHARACTERS)
- WHERE 1234 = LINE NUMBER (4 NUMERIC CHARACTERS)

~~Note: WHEN THE TOLL INDICATOR IS PRESENT, THE NPA IS REQUIRED.~~

23.2.4 USAGE

FEATURE LEVEL ACTIVITY

A C D

O O O

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Issue 8D, July 2003 MemoryCall®— Non Regulated Service

23.2.5 Data Characteristics

Length of Element: Minimum Data Characters: 8 11

Maximum Data Characters: 23

Alpha/Numeric/Any Numerics, Hyphens and Spaces

~~Example: /CFN 567-7890 /CFN NPA NXX-XXXX~~

Note: WHEN ENTERING telephone numberS VIA EDI OMIT THE SPACE AND HYPHEN

23.2.6 FID Name:

CFNB – CALL FORWARD NUMBER - LINE BUSY

23.2.7 Purpose:

Indicates the telephone number of station to which calls are forwarded when the called number is busy, and

~~when the CFNB number is different that the CFND (Call Forward Number – Don't Answer) number.~~

23.2.8 USAGE RULES:

NORMAL CFNB DATA SHOULD CONSIST OF ~~EIGHT~~ ELEVEN CHARACTERS REPRESENTING A

telephone number INCLUDING A HYPHEN:

/CFNB 345-5678 NPA NXX-XXXX

Note: WHEN ENTERING telephone numberS VIA EDI OMIT THE SPACE AND HYPHEN

23.2.9 Usage:

FEATURE LEVEL ACTIVITY

A C D

O O O

23.2.10 Data Characteristics

Length of Element: Minimum Data Characters: 8 11

Maximum Data Characters: 23

Alpha/Numeric/Any Numerics, Hyphens

~~Example: /CFNB 779-2345~~ NPA NXX-XXXX

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23.2.11 FID Name:

CFND – CALL FORWARD NUMBER-DON'T ANSWER

23.2.12 Purpose:

Indicates the telephone number or station number to which calls are forwarded when the called number doesn't answer, ~~and when the CFND number is different than the CFNB (Call Forward Number - Busy Line) number.~~

23.2.13 USAGE RULES:

NORMAL CFND DATA SHOULD CONSIST OF EIGHT CHARACTERS REPRESENTING A telephone number INCLUDING A HYPHEN:

/CFND ~~345-5678~~NPA NXX-XXX

Note: WHEN ENTERING telephone numberS VIA EDI OMIT THE SPACE AND HYPHEN

23.2.14 Usage:

FEATURE LEVEL ACTIVITY

A C D

O O O

23.2.15 Data Characteristics

Length of Element: Minimum Data Characters: 811

Maximum Data Characters: 23

Alpha/Numeric/Any Numerics, Hyphens

23.2.16 FID Name:

DLNM - DIAL

23.2.17 Purpose:

Identifies the CLEC company listed name for a mailbox on a voice messaging service.

23.2.18 USAGE RULES:

DLNM DATA MUST APPEAR IN THE FOLLOWING FORMAT:

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- /DLNM 1-COMPANY A
- WHERE 1 = TYPE OF ACCOUNT
 - 1 = BUSINESS
 - 2 = RESIDENCE
- WHERE COMPANY A = CLEC COMPANY NAMEListed Name

Note: IT IS NOT NECESSARY FOR LENS USERS TO POPULATE DIALING NAME AS A FID

IN THE FEATURE DETAILS.

23.2.19 Usage:

FEATURE LEVEL ACTIVITY

A C D

O O O

23.2.20 Data Characteristics

Length of Element: Minimum Data Characters: 1

Maximum Data Characters: 27

Alpha/Numeric/Any Allowable Data Characters:

Any Valid Service Order Character

Example: /DLNM 2-BELL, ALEXANDER

23.2.21 FID Name:

MBTN - MAILBOX telephone number

23.2.22 Purpose:

Indicates the mailbox number used by a MemoryCall® mailbox to send / receive personalized messages.

23.2.23 USAGE RULES:

MBTN DATA MUST APPEAR IN THE FOLLOWING FORMAT:

/MBTN 988-1234 205 555-1234

- WHERE 205 = NPA (3 NUMERIC CHARACTERS))
- WHERE 555 = NXX (3 NUMERIC CHARACTERS)
- WHERE 1234 = LINE NUMBER (4 NUMERIC CHARACTERS)

- WHERE 988 = CENTRAL OFFICE (3 NUMERIC)
- WHERE HYPHEN = HYPHEN
- WHERE 1234 = LINE NUMBER (4 NUMERIC)

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Note: WHEN ENTERING telephone numberS VIA EDI OMIT THE SPACE AND HYPHEN.

~~IT IS~~

~~NOT NECESSARY TO PROVIDE THE telephone number IN THE FEATURE DETAILS FOR LENS USERS UNLESS THE END USER DESIRES TO FORWARD THEIR CALLS TO A NUMBER THAT IS DIFFERENT FROM THE MemoryCall MAILBOX NUMBER.~~

23.2.24 Usage:

FEATURE LEVEL ACTIVITY

A C D

O O O

23.2.25 Data Characteristics

Length of Element: Minimum Data Characters: 811

Maximum Data Characters: 811

Alpha/Numeric/Any Alphanumerics, Hyphens, Spaces

Example: / MBTN 789-7890NPA NXX-XXXX

23.2.26 FID Name:

MWI - MESSAGE WAITING INDICATION

23.2.27 Purpose:

Indicates that a line is provisioned with message waiting indication.

23.2.28 USAGE RULES:

WHEN A CUSTOMER HAS RINGMASTER® SERVICE AND MemoryCall® SERVICE, MWI SHOULD BE SHOWN LISTED BEHIND EACH RINGMASTER® STANDARD MAILBOX SHOWN

ON AN ORDER IN A 5ESS OR SIEMENS CENTRAL OFFICE.

23.2.29 Usage:

ACCOUNT LEVEL ACTIVITY

A C D M T R V S S R S W

O O O O O O O O O O

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FEATURE LEVEL ACTIVITY

A C D

O O O

23.2.30 Data Characteristics

Length of Element: Minimum Data Characters: 0

Maximum Data Characters: 0

Alpha/Numeric/Any No Data

Example: / MWI**23.2.31 FID Name:****RCYC - RINGING CYCLE****23.2.32 Purpose:**

Indicates the ringing cycle option selected by the customer for Call Forwarding in a NO. 1 or NO. 5

ESS office.

23.2.33 USAGE RULES:

RCYC INDICATES HOW MANY TIMES A CALLED TELEPHONE WITH MemoryCall® SERVICE

SHOULD BE ALLOWED TO RING BEFORE THE CALL IS FORWARDED TO A

MemoryCall®

MAILBOX. THE DATA FOLLOWING RCYC SHOULD BE 1 NUMERIC CHARACTER FROM 1-9.

Note: THIS IS AN APPROXIMATE NUMBER OF RINGS THAT THE SUBSCRIBER WOULD

HEAR BEFORE THE CALL IS TRANSFERRED TO MemoryCall®. IT MAY TAKE 1-3

ADDITIONAL RINGS BEFORE THE CALLING PARTY HEARS THE MemoryCall®

GREETING. THE CALLING PARTY WILL ALWAYS HEAR MORE RINGS THAN THE SUBSCRIBER.

23.2.34 Usage:

FEATURE LEVEL ACTIVITY

A C D

O O O

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Length of Element: Minimum Data Characters: 1

Maximum Data Characters: 1

Alpha/Numeric/Any Numeric from 1-9

Example: /RCYC 5**23.2.36 FID Name:****TTMB - TRANSFER TO MAILBOX****23.2.37 Purpose:**

Indicates the mailbox call forwarding telephone number for peripheral equipment providing multi-line

voice messaging service.

23.2.38 USAGE RULES:

TTMB DATA MUST APPEAR IN THE FOLLOWING FORMAT:

/TTMB ~~988-1234~~NPA 205 555-1234

- ~~WHERE 205 = NPA (3 NUMERIC CHARACTERS))~~
- ~~WHERE 555 = NXX (3 NUMERIC CHARACTERS)~~
- ~~WHERE 1234 = LINE NUMBER (4 NUMERIC CHARACTERS)~~
- ~~WHERE 988 = CENTRAL OFFICE (3 NUMERICS)~~
- ~~WHERE HYPHEN = HYPHEN~~
- ~~WHERE 1234 = LINE NUMBER (4 NUMERICS)~~

Note: WHEN ENTERING telephone numberS VIA EDI OMIT THE SPACE AND HYPHEN**23.2.39 Usage:**

FEATURE LEVEL ACTIVITY

A C D

O O O

23.2.40 Data CharacteristicsLength of Element: Minimum Data Characters: 811Maximum Data Characters: 811

Alpha/Numeric/Any Numerics & Hyphen

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Except Pursuant To A Written Agreement.**UG-LEOD-001 Local Exchange Ordering (LEO) Implementation****Guide – Volume 2****Issue 8D, July 2003 MemoryCall® — Non Regulated Service****23.2.41 FID Name:****VMAN - VOICE MESSAGE ASSISTANCE NUMBER****23.2.42 Purpose:**

Identifies the telephone number to which a caller of a MemoryCall® will be connected when "0" is dialed

instead of leaving a personalized message..

23.2.43 USAGE RULES:

THIS FEATURE IS AVAILABLE WITH MemoryCall® ANSWERING SERVICE PLUS, MemoryCall®

VOICE MESSAGING SERVICE, AND MemoryCall® DELUXE VOICE MESSAGING SERVICE.

VMAN DATA MUST APPEAR IN THE FOLLOWING FORMAT:

- /VMAN ~~404-988-1234~~205 555-1234
- ~~WHERE 205 = NPA (3 NUMERIC CHARACTERS))~~
- ~~WHERE 555 = NXX (3 NUMERIC CHARACTERS)~~
- ~~WHERE 1234 = LINE NUMBER (4 NUMERIC CHARACTERS)~~
- ~~WHERE 404 = NPA (3 NUMERICS) (OPTIONAL)~~
- ~~WHERE 988 = CENTRAL OFFICE (3 NUMERICS)~~
- ~~WHERE 1234 = LINE NUMBER (4 NUMERICS)~~

Note: WHEN ENTERING telephone numberS VIA EDI OMIT THE SPACE AND HYPHEN**23.2.44 Usage:**

FEATURE LEVEL ACTIVITY

A C D

O O O

23.2.45 Data Characteristics

Length of Element: Minimum Data Characters: 12

Maximum Data Characters: 12

Alpha/Numeric/Any Numerics, Space & Hyphen

Example: /VMAN ~~404-567-3456~~205 555-1234

23.2.46 FID Name:

VMO - VOICE MESSAGING

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23.2.47 Purpose:

Identifies voice messaging outcall notification of a new message option associated with a subscriber's mailbox.

23.2.48 USAGE RULES:

PAGER NOTIFICATION IS AN OPTION THAT IS AVAILABLE WITH MemoryCall® ANSWERING

SERVICE PLUS , MemoryCall® VOICE MESSAGING SERVICE, AND MemoryCall® DELUXE VOICE

MESSAGING SERVICE. MemoryCall® WILL NOTIFY THE CUSTOMER AT THE PAGER NUMBER

WHEN A MESSAGE IS RECEIVED IN THEIR MAILBOX.

VMO DATA MUST APPEAR IN THE FOLLOWING FORMAT:

/VMO P,01,8001234567,987654321

- WHERE P = OPTION TYPE, ONE ALPHABETIC OF P = PAGING (REQUIRED)
- WHERE 01 = PAGER TYPE [A NUMERIC OF 01 (TONE OR DIGITAL PAGER WITHOUT PIN), 03 (VOICE PAGER WITHOUT PIN), 04 (PAGER WITHOUT PIN), or 05 = (PAGER WITH PIN) PRECEDED BY A COMMA. (REQUIRED)
- WHERE 8001234567 = 10 DIGIT PAGER NUMBER PRECEDED BY A COMMA (OPTIONAL EXCEPT WITH PAGER TYPE 05)
- WHERE 987654321 = PIN NUMBER (1-24 NUMERICS PRECEDED BY COMMA) (OPTIONAL EXCEPT WITH PAGER TYPE 05)

23.2.49 Usage:

FEATURE LEVEL ACTIVITY

A C D

O O O

23.2.50 Data Characteristics

Length of Element: Minimum Data Characters: 4

Maximum Data Characters: 50

Alpha/Numeric/Any Alpha numerics & Commas

Example: /VMO P,01

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CCP 1522 Attachment Listed Below

*BellSouth Local Ordering Handbook
Section 3 – Ordering
TCIF9 / LSOG4*

Hunting**Product Listing***Hunting*

Hunting Service, also known as Grouping and Rotary Service, is a feature offered to Residence or Business customers who have more than one (1) line arranged for incoming calls at the same location. When an incoming call is generated to a line that is busy, the call flows to the next line in the Hunting Group. Hunting provides maximum utilization of lines to handle incoming calls and prevent unnecessary busy signals.

Series Completion and Multi-line Hunting are the two basic types of Hunting. Both types of hunting provide the same basic functions. The primary difference in the two types is the number of telephone numbers required to provide the service. Series Hunting requires each line to have a unique Telephone Number. Series Hunting is normally offered to customers with less than 16 lines. Multi-line Hunting arrangements require just one Telephone Number for the entire group. Each line in a Multi-line Hunting Group is assigned a Group Identifier and a Terminal Number along with the Telephone Number to provide a unique identifier. Customers with 17 or more lines in a Hunting arrangement are typically offered Multi-line Hunting to minimize the number of telephone numbers required to provide the service.

Hunting Group Activities

Hunting is an optional feature that is only valid for specific account level activities within this REQTYP. The following chart shows what Hunting Group Level Activities (HA) are valid for each of the Account Level Activities within this requisition type.

The five valid Hunting Group Level Activities (HA) are:

N = New Hunt Group

E = Existing Hunt Group / No Change (Valid for Manual and Electronic Orders)

C = Change to Existing Hunt Group

D = Delete / Remove Hunt Group Arrangement

NOT POPULATED (No Hunting Page Submitted Electronically) = Existing Hunt Group / No Change (Valid for Electronic Orders Only)

Note: NOT POPULATED (No Hunting Page submitted) is valid for Electronic Ordering Only when keeping the existing Hunt Group Arrangement(s). Prohibited for Manual ordering.

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 Section 3 – Ordering
 TCIF9 / LSOG4

If ACT is:	Then Hunting Group Activity (HA) is:
N	N
C	N, E, C, or D
D	Prohibited
T	N
R	Prohibited
V	N, E, C, D or NOT POPULATED (No Hunting Page Submitted Electronically if Keeping Existing Hunt Group(s)).
S	Prohibited
B	Prohibited
W	Prohibited
L	Prohibited
Y	Prohibited
P	N
Q	N or D

Hunting Line Activities by Hunting Group Activity

Additionally, each Hunt Group Activity (HA) has valid Hunting Line Activities (HLA).
 The valid Hunting Line Activities are:

- N = New/Install
- E = Existing/No Change
- D = Disconnect/Delete

The following chart shows what HLAs are valid for each HA.

If HA is:	Then Hunting Line Activity (HLA) is:
N	N
E	E
C	N, E, or D
D	Prohibited
NOT POPULATED (NO Hunting Page Submitted Electronically)	<u>Prohibited</u>

Note: The HLA is required for each Telephone Number in the Hunt Sequence when HA=C.

Section 3 – Ordering
TCIF9 / LSOG4**HA Tables for Hunting**

Hunting is an OPTIONAL feature. The following tables apply only to CLECs retaining *existing* Hunt Group(s), creating, modifying or removing Hunt Groups. If Hunting is not involved, these tables do not apply.

The following tables show the Required, Conditional and Optional (R/C/O) fields on the valid forms/screens for this product. All unmentioned fields are either invalid, not applicable, prohibited or not supported. When fields are populated which are not supported by BellSouth, these not supported fields will be ignored. Populating any other fields may result in a fatal reject or a clarification of the service request.

Please note the following codes:

- *Optional fields marked with an asterisk (*) force at least one of the conditional fields to become required when populated.*
 - *Fields used only for manual orders are followed by (M).*
 - *Fields used only for electronic orders are followed by (E).*
 - *For fields marked with a DOUBLE asterisk (**) please refer to the field in the Data Dictionary for additional clarification.*
- See the Data Dictionary Section for additional information on each field.*

HA Tables: Reqty M, Hunting**HA= C: LSR Hunting****Required**

HA	HID	HLA
HNTYP	HNUM	HT
HTSEQ	NOTYP	

Conditional

TLI

Optional

HTQTY	LOCNUM
-------	--------

HA= D: LSR Hunting**Required**

HA	HID	HNTYP
HNUM		

Conditional

TLI

Optional

HTQTY	LOCNUM
-------	--------

HA= E: LSR Hunting**Required**

HA	HID	HLA
HNTYP	HNUM	HT
HTSEQ	NOTYP	

Conditional

TLI



Optional

HTQTY LOCNUM

*BellSouth Local Ordering Handbook
Section 3 – Ordering
TCIF9 / LSOG4*

HA= N: LSR Hunting

Required

HA	HID	HLA
HNTYP	HNUM	HT
HTSEQ	NOTYP	

Conditional

TLI

Optional

HTQTY LOCNUM