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**BellSouth Interconnection Services**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification****SN91083884**

Date: November 6, 2003

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – (Directory Assistance/Directory Listings) Cross Reference Listings

This is to advise that cross reference listings cannot be removed electronically using the BellSouth Local Service Ordering Guide 4/Telecommunications Industry Forum 9 (LSOG4/TCIF9) map. When a CLEC requests to remove a cross reference listing, a Local Service Request (LSR) must be submitted manually.

Please contact your BellSouth Local Support Manager with any questions.

Sincerely,

**ORIGINAL SIGNED BY JERRY HENDRIX**

Jerry Hendrix – Assistant Vice President  
BellSouth Interconnection Services