
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91083879**

Date: November 5, 2003

To: Interexchange Carriers (IXC)

Subject: IXCs - Disaster Recovery

In light of the recent severe weather events that have occurred in the BellSouth region, your BellSouth Account Team and the Access Customer Advocacy Center (ACAC) have been working on ways to help you, our valued customer, should your company experience circuit problems caused by severe weather. The following are a few suggestions to help “weather” any storm:

- Compile a list of all your company’s circuit IDs. Keep the list at a separate location from your equipment site.
- Create a spreadsheet of the BellSouth access circuit IDs, DS3 and above, including a company name, a local contact name and a telephone number. As you are aware, BellSouth monitors its Network. If an outage is identified on your DS3 or higher access circuits, the information provided on the spreadsheet will be used to contact you. Please send the spreadsheet to your BellSouth Account Team Representative, who in turn, will then work closely with the ACAC to make sure your company’s records are current.
- Make note of your trouble reporting telephone numbers for all access circuits:

AT&T	800-517-2525
GENERAL	800-307-2515
SPRINT	800-988-5494
WIRELESS	800-517-3435
WORLDCOMM	800-515-5038

- If your company uses the Internet, you can take advantage of the Circuit Provisioning Status System Trouble Administration (CPSS-TA) to report the problem on your circuits. If you do not currently have a password for the system, call your BellSouth Account Team Representative.

If you have any suggestions that will assist BellSouth in helping you should a disaster occur, please contact your BellSouth Account Team Representative.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services