
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification**SN91083827**

Date: September 30, 2003

To: Competitive Local Exchange Carriers (CLEC), Independent Telephone Companies (ICO) and Interexchange Carriers (IXC)

Subject: CLECs, ICOs and IXCs - Discontinuation of Customer Name and Address (CNA) Information for Toll Investigations

This is to advise that effective November 1, 2003, BellSouth will no longer provide free of charge, CNA Information for the purpose of toll or billing investigations by CLECs, IXCs, and ICOs. CNA information can still be obtained, at a charge, through BellSouth's operator services products.

Please contact your BellSouth Account Team Representative with any questions.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services