
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification**SN91083816**

Date: September 15, 2003

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs - (OSS) Defect in BellSouth Local Exchange Navigation System (LENS) for Disconnects with Connecting Facility Assignment (CFA)

This is to advise that due to a defect found in LENS, a BellSouth ordering system, CLECs cannot electronically submit requests to disconnect a circuit that contains CFA. The system will auto-clarify these requests because there is no place in LENS to show the CFA field on the Service Detail Screen. CLECs must fax these requests to the appropriate BellSouth Local Carrier Service Center (LCSC). SOMEK must be populated in the Local Service Request (LSR) number field in order to receive the mechanized processing charge.

This defect is noted in Change Request Number 1277 and will be corrected with the implementation of ENCORE Release 14.0 scheduled for November 22, 2003. BellSouth's normal procedure is to communicate workarounds associated with system defects on the associated change request, however, due to a commitment from the Change Control Management Team, a Carrier Notification Letter was determined to be necessary to communicate this information. BellSouth regrets any inconvenience this may cause the CLECs.

Please contact your BellSouth Local Support Manager with any questions.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services