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**BellSouth Interconnection Services**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification****SN91083800**

Date: August 25, 2003

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs - (Provisioning) – Requirements for a Toll-free Implementation  
Contact (IMPCON) Telephone Number

This is to advise that effective September 22, 2003, BellSouth will enforce the requirement for a toll-free IMPCON telephone number on all Local Service Requests (LSR), for those CLECs that have this requirement stated in its Interconnection Agreement.

Service orders received in the Customer Wholesale Interconnection Network Services (CWINS) Center without a toll-free IMPCON telephone number will be placed in a Missed Appointment (MA) status, and will be held pending receipt of a toll-free IMPCON telephone number from the CLEC. The toll-free IMPCON telephone number should be the CLEC's Single Point of Contact (SPOC) involved in the ordering, provisioning and order flow of BellSouth's Unbundled Network Elements (UNE) or Combinations.

Please contact your BellSouth Local Carrier Service Center (LCSC) with any questions.

Sincerely,

**ORIGINAL SIGNED BY JERRY HENDRIX**

Jerry Hendrix – Assistant Vice President  
BellSouth Interconnection Services