
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification**SN91083774**

Date: August 7, 2003

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – ENCORE Release 13.2 - Due Date Calculation Error Handling for Local Service Requests (LSR) Submitted Via Electronic Data Interchange (EDI)

This is to advise that, with the implementation of ENCORE Release 13.2 on September 14, 2003, CLECs will notice a difference in the way that Due Date Calculation (DDC) Errors are handled on LSRs submitted via EDI. Currently, the BellSouth Local Carrier Service Center (LCSC) handles DDC fatal errors. With ENCORE Release 13.2, BellSouth is implementing a process that will return DDC fatal errors to the CLEC via EDI. The return of the DDC fatal errors will be equivalent to the current processing used by the Local Exchange Navigation System (LENS) and Telecommunications Access Gateway (TAG) applications.

Examples of DDC fatal error messages include but are not limited to the following:

- Desired Due Date Cannot Be Earlier Than Today
- Invalid Address. Cannot Calculate Due Date
- Desired Due Date Not Available. Resubmit New Desired Due Date XXX (where “XXX” is the date) or later

The error messages will provide CLECs with the ability to correct fatal errors earlier in the process, allowing them to retain control of the due date selection process. For example, when the error message returned indicates “Desired Due Date Not Available,” BellSouth will provide the next available due date. The CLEC must choose the date offered by BellSouth or a later date and resubmit the LSR to begin the calculation process again. As a result of the implementation of Release 13.2, the due date will be confirmed prior to submission of the LSR.

Please contact your BellSouth Electronic Commerce Account Manager with any questions.

Sincerely,

ORIGINAL SIGNED BY PAM TIPTON FOR JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services