
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91083770**

Date July 18, 2003

To: All BellSouth Payphone Service Provider Customers

Subject: All - Payphone Store Migration to the Common Access Front End (CAFE) system

This is to advise that in the August time frame, 2003, the BellSouth Payphone Store application will be migrated to the Web Based CAFÉ system. The new application will continue to support all preexisting Payphone Store functionality (i.e., enable payphone service providers to enter new, change and disconnect service requests for payphone services, store service requests, and display order status).

As a result of migrating Payphone Store to the CAFÉ application, the actual appearance of the application will be different. The new application will offer a more intuitive and efficient way of doing business.

Prior to Implementation, active Payphone Store users will have received a courtesy call from a BellSouth representative to gather input needed for obtaining login IDs for the CAFÉ Payphone Store application. As part of the implementation process, BellSouth's Electronic Communications Single Point of Contact (ECSPOC) will be contacting you with your new password(s) and userid(s).

Upon full retirement of the existing Payphone Store application, the new address for Payphone Store functionality will be:

<https://cafe.bellsouth.com/>

Retirement of the existing Payphone Store application will include migration of all existing customer data, with the exception of saved templates, to the CAFÉ Payphone Store application. Existing customers will be notified when to begin accessing CAFÉ Payphone Store application with the new password(s) and userid(s).

After full deployment, you may access the CAFÉ User Guide for detailed instructions on all Payphone Store functionality at:

http://interconnection.bellsouth.com/guides/html/ixc_guides.html

The CAFÉ User Guide is also available from a link on the CAFÉ main page. The BellSouth EC Support Group will continue its role and serve as the single point of contact for technical issues regarding the new application and may be reached at (888) 462-8030. You may also contact your BellSouth Account team as needed.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services