
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91083768**

Date: July 28, 2003

To: All BellSouth Interconnection Services' Customers

Subject: All BellSouth Interconnection Services' Customers - Change in Billing Disputes E-Mail Address For Access Services

This is to advise that effective Monday, August 11, 2003, the e-mail address for submitting billing disputes to BellSouth for Access services will change for both the Birmingham and Atlanta offices. The new addresses are:

Birmingham: ACATS.Disputes@BellSouth.com

Atlanta: BillAccess.Disputes@BellSouth.com

Additional information and/or forms can be found on the BellSouth Interconnection Services' Web site at:

<http://www.interconnection.bellsouth.com/forms/html/billing&collections.html>

If you have any question, please contact your BellSouth Account Team Representative.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services