
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91083705**

Date: May 22, 2003

To: Competitive Local Exchange Carriers (CLEC)

Subject: CLECs – New Practice for Hold Time of One (1) Hour when Associated with Project Managed Stand Alone Ports

This is to advise the CLEC community that effective July 15, 2003, BellSouth will implement a new practice regarding the interval for hold time associated with Stand Alone Port projects. The new practice is intended to assist the CLEC by providing better utilization of the BellSouth resources that support this process.

BellSouth has defined “hold time” when associated with Project Managed Stand Alone Ports, as the interval between the scheduled telephone number port start time and the actual porting start time. Port start time is scheduled and established between the BellSouth Project Manager and the CLEC representative. To meet this start time, BellSouth Project Management and Network personnel will be in place and ready to begin the porting activity at the scheduled time. Therefore, it is critical that these established times be honored. If circumstances result in a delay in the commencement of porting by the CLEC, BellSouth will “hold” the Project Manager and Network personnel for an interval of one (1) hour beyond the scheduled start time. After the one (1) hour waiting period, the CLEC must reschedule the porting project.

Please contact your BellSouth Local Support Manager with any questions.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services