
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification**SN91083702**

Date: May 20, 2003

To: Competitive Local Exchange Carriers (CLEC), Interexchange Carriers (IXC) and
Commercial Mobile Radio Service (CMRS) Providers

Subject: CLECs, IXCs, CMRS Providers – Update to the Circuit Provisioning Status
System Trouble Administration (CPSS-TA) Release 2.6

This is to advise that effective June 26, 2003, BellSouth will implement CPSS-TA Release 2.6. The CPSS-TA software module will enable the CLECs, IXCs and CMRS Providers to create, modify, view status, request cancellation, authorize repair, and authorize closeout of trouble reports on circuits from a desktop via the Web. To accomplish such actions, CPSS-TA interacts with the BellSouth Work Force Administration (WFA) system.

The implementation of CPSS-TA Release 2.6 will include the following enhancements to the system:

- Check the status of the circuit before a ticket is created.
- Allow the user to status and late bond to a group ticket.
- Increase the size of the trouble description field and provide an error message should the user exceed the field limitation.
- Notify the user that the password will expire 5 days prior to password expiration.
- Re-align the Access Carrier Trouble Description field header.
- Allow customer (CUS) remarks to be passed to the CPSS-TA user after a “verify to close” script has been sent.

For further information, please contact your BellSouth Account Team Representative or Don Tighe, BellSouth CPSS-TA Project manager at 404-532-2233.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services