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**BellSouth Interconnection Services**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification****SN91083700**

Date: May 19, 2003

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECs - BellSouth Policy on Reuse of Facilities in a Denied Status

This is to advise that effective June 2, 2003, BellSouth will implement the following policy:

*“When a request for an additional line is received, and denied service exists at the same premises, BellSouth will disconnect the BellSouth or CLEC customer’s denied service and reuse the facilities as necessary when the existing service has been in denied status for more than five (5) days.”*

This policy is being established to eliminate provision of duplicate facilities to a customer’s premises when only one line will actually be in service. This policy will apply no matter which carrier requests the additional line.

Please contact your BellSouth Customer Support Manager with any questions.

Sincerely,

**ORIGINAL SIGNED BY JERRY HENDRIX**

Jerry Hendrix – Assistant Vice President  
BellSouth Interconnection Services