
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification**SN91083695**

Date: May 21, 2003

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECs - Update to the CLEC Service Order Tracking System (CSOTS) User Guide

This is to advise that the CSOTS User Guide has been updated to allow CLECs to view service orders that are in a Held for Completion (HC) or Held for Negotiation (HN) status. For detailed instructions on viewing specific service orders with HN and HC status, please refer to the updated CSOTS User Guide, which can be found on the BellSouth Interconnection Services' Web site at:

www.interconnection.bellsouth.com

Under Guides, please click Local – Application/Interfaces, then click on CSOTS User Guide. The guide may also be accessed via the HELP button within the CSOTS Application.

Please contact Brian Bradley at 205-321-3267 with any questions.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services