
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification**SN91083667**

Date: April 15, 2003
To: All Access Services Customers
Subject: Access Services Customers - Inside Wire Referrals

Today, BellSouth provides inside wire associated with access services when requested to do so via a valid General Exchange Tariff Options (GETO) Code on the Access Service Request (ASR). Currently, BellSouth will provide inside wire installation when the codes of "W" or "Y" appear in the GETO field.

Effective April 15, 2003, BellSouth will transition to a new process that will eliminate the "Y" code. Under this new process BellSouth will only provide inside wire installation on SPA DS1 and DS0 service requests with the "W" code in the GETO field. The end user billed option, which is currently indicated by the "Y" code, will no longer be accepted after June 16, 2003. After the transition period, any inside wire installation requests via the ASR and the "Y" code will not be processed.

To continue utilizing the "W" code option on the ASR, access customers will need to subscribe to BellSouth's® Premises Services. Through the execution of a BellSouth® Premises Services agreement BellSouth will be authorized to coordinate delivery of predefined, inside wire installation services with the access services circuit provisioning when the BellSouth technician confirms that inside wiring is needed. All charges will be billed directly to you on a Customer Recorded Information System (CRIS) bill.

Customers who currently utilize the carrier-billed option should contact their account representative to sign-up for BellSouth® Premises Services before June 16, 2003.

After June 16, 2003, any inside wire installation requests received via the ASR where a carrier instructs that the charges for such installation be billed to the end-user will not be processed. Other options for ordering inside wiring to be billed to the end user are as follows:

- Effective June 16, 2003, carriers, with a Letter of Agency, may contact BellSouth's Vendor Service Center at 800 926-2448 to order inside wiring on behalf of their end users. (Until June 16, 2003, you may continue to call 800 668-3334);
- End User Customers may contact their assigned representative or the local BellSouth Business Office for inside wiring; or
- You may contact a vendor of your choice to provide this inside wire service.

Please contact your BellSouth Account Representative if you have questions regarding these changes.

Sincerely,

ORIGINAL SIGNED BY BETH SHIROISHI FOR JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services