
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91083626**

Date: March 20, 2003

To: All BellSouth Interconnection Services' Customers

Subject: All BellSouth Interconnection Services' Customers - Introduction of Primary Interexchange Carrier (PIC) Web-based System

This is to advise that effective April 25, 2003, BellSouth will replace the current dial up PIC application with a Web-based product. The new product will offer the same business functionality as its predecessor, allowing Interexchange carriers to subscribe end users to their networks and to perform data inquiries on the end user community.

The PIC application will be accessed via the Public Internet through the Common Access Front End (CAFE) system located at the following Web site address: <https://cafe.bellsouth.com>

The current BellSouth methods for performing PIC inquiries and changes, through the dial-up connection to the character-based PIC application and the PIC machine-to-machine gateway, will be decommissioned on July 1, 2003. Active users of the retiring PIC application will be contacted by members of the BellSouth Electronic Commerce (EC) Support Group prior to its retirement and will be given the option of gaining a user profile on the new Web-based application. Any other requests, including those existing CAFE users that wish to have PIC functionality added to their existing profile, should be directed to the appropriate BellSouth Account Team representative.

The BellSouth EC Support Group will continue its role and serve as the single point of contact for technical issues regarding the new product and may be reached at (888) 462-8030.

For an overview of the Web-based PIC application, please visit the Access Online Ordering Tutorial: http://interconnection.bellsouth.com/guides/tutorials/access_tutorial/pages/index.htm

For additional online help, access the CAFE User Guide and review the chapter on PIC: http://www.interconnection.bellsouth.com/guides/html/ixc_guides.html

Should you have any questions regarding the implementation of the new product, please contact Heather Avent Stiles at (404) 532-2255 or your BellSouth Account Team representative.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services