
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

**Carrier Notification
SN91083566**

Date: January 24, 2003

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECs – BellSouth Customer Wholesale Interconnection Network Services (CWINS) Maintenance Change Process for CLEC Connecting Facility Assignments (CFA)

The purpose of this notification is to provide the CLECs and their maintenance service centers with information regarding the change of CLEC CFAs in the BellSouth CWINS Maintenance Centers. This notification also provides further explanation of the process for requesting CFA maintenance changes.

This change only applies to circuits that were previously in service and are now out of service due to an inoperative CFA. This revision does not replace the existing process applicable to the request for CFA changes prior to the completion of provisioning activities.

When a CLEC determines that an inoperative CFA exists and requests that it be changed, the CLEC must contact the CWINS Maintenance Center and report a trouble utilizing the COLLOCATION Circuit ID of the defective circuit. At that point, the CWINS Maintenance Center will take responsibility for the efforts required to facilitate overall coordination of the CFA change and expedite the CFA maintenance change activity. During normal business hours, a Local Service Request (LSR) will be required to begin the CFA maintenance change. Out-of-Hours (e.g., holidays, weekends and after-hours) requests for a CFA maintenance change will be expedited, however, the CLEC must submit an LSR the morning of the next business day. Even though BellSouth is expediting the CFA maintenance change, it is still the responsibility of the CLEC to submit an LSR to substantiate the change activity.

This maintenance change process for inoperative CLEC CFAs is effective immediately.

Please contact your BellSouth Local Support Manager with any questions.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services