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**BellSouth Interconnection Services**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification  
SN91083492**

Date: November 26, 2002

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECs - Implementation of New CLEC Service Order Tracking System (CSOTS) Server

BellSouth is pleased to advise that the new CSOTS server was placed into production on Sunday, November 24, 2002. In an effort to ensure customer satisfaction and peak application performance, BellSouth worked expeditiously to obtain and install this server. The new server provides increased memory and a faster processor. This increased capacity will enable BellSouth to meet its system performance and availability commitments to the CLEC community.

BellSouth continues to monitor system performance and early results indicate much improved response and load times.

Sincerely,

**ORIGINAL SIGNED BY JERRY HENDRIX**

Jerry Hendrix – Assistant Vice President  
BellSouth Interconnection Services