
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification**SN91083487**

Date: November 27, 2002

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECs - Uniform Clarification Reasons for Local Service Requests (LSR)

BellSouth is pleased to announce that effective December 30, 2002, a new uniform clarification process for LSRs will be implemented. This new process will provide consistent reasons when a manual or mechanized LSR is returned for clarification. For example, an LSR that is clarified for incorrect Type of Service (TOS) will have a standard clarification error code number 0043 returned with the message "TOS Field Incorrect". All of the uniform clarifications will be listed by category, i.e., Administrative/Billing Contact Section, Address, Class of Service, etc., and will be used by all of the BellSouth Local Carrier Service Centers (Birmingham, Alabama; Atlanta, Georgia; and Fleming Island, Florida).

LSRs that are processed through the Local Number Portability (LNP) Gateway are not included in this process.

Please contact your BellSouth Local Support Manager with any questions.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services