
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification**SN91083472**

Date: November 15, 2002

To: All BellSouth Interconnection Services' Customers

Subject: All BellSouth Interconnection Services' Customers - Customer Network Management (CNM) Tariff Filing.

This is to advise that the BellSouth offering for CNM service in Section 40.12 of the BellSouth General Subscriber Services Tariff (GSST) will become effective beginning with Alabama on December 16, 2002 and finishing with Tennessee and Kentucky on December 23, 2002.

BellSouth CNM service is a tool that provides customers with the ability to monitor fault and performance as well as the ability to reconfigure services that have been purchased from BellSouth.

If you have questions, please contact your BellSouth Local Support Manager.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services