
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification**SN91083324**

Date: September 16, 2002

To: All BellSouth Interconnection Services' Customers

Subject: All BellSouth Interconnection Services' Customers – BellSouth Talking Call Waiting (TCW) Service

This is to advise that effective September 30, 2002, Talking Call Waiting (TCW) Service can be ordered and provisioned in Nashville, Tennessee; Memphis, Tennessee; Atlanta, Georgia; Jackson, Mississippi; and Orlando, Florida. As additional deployment is scheduled, the information in this letter will be updated.

The TCW is a switch-based feature enhancement to the existing Call Waiting. TCW feature logic obtains the incoming caller's name utilizing a Signaling System calling name query to the Advanced Intelligent Network Signal Control Point Calling Name database. Information is sent to an Intelligent Peripheral, which, using text to speech conversion, speaks the writing caller's name to the TCW subscriber.

Customers who desire to use this new service capability must also subscribe to and pay for regular Call Waiting Service or Call Waiting Deluxe Service.

If you have any questions, please contact your BellSouth Local Support Manager.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services