
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification**SN91083304**

Date: August 30, 2002

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECs: BellSouth Trouble Analysis Facilitation Interface (TAFI) - Scheduled Maintenance Down Time

This is to advise that the BellSouth 'production' CLEC TAFI processor will undergo an operating system upgrade on Thursday, September 5, 2002. This processor will not be available beginning at 10:00 PM EDT September 5, 2002, and is expected to return to service by 8:00 AM EDT September 6, 2002.

As indicated in your company's TAFI training, the 'back-up' CLEC TAFI computer is always available to process your company's customer trouble reports when the production environment is not available. Therefore, this system maintenance activity should not have any impact on CLECs entering trouble reports.

If you have any questions, please contact your BellSouth Electronic Commerce Account Team Representative.

Sincerely,

ORIGINAL SIGNED BY JENNY KENDALL FOR JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services