

## BellSouth Interconnection Services

675 West Peachtree Street  
Atlanta, Georgia 30375

### Carrier Notification SN91083170

Date: June 24, 2002

To: Competitive Local Exchange Carriers (CLECs)

Subject: Waiver of Certain Manual Loop Makeup (LMU) Charges to CLECs

It has been determined that address mismatches between the BellSouth Regional Street Address Guide (RSAG) and the BellSouth Loop Facilities Assignment and Control System (LFACS) databases may occasionally occur when a CLEC submits a mechanized LMU request. This mismatch occurs when RSAG recognizes a suite number, an apartment number or a building number of an address during the address validation phase of processing the LMU request, and the LFACS does not subsequently recognize the secondary address. The result is that LFACS returns to the CLEC a "Neighborhood Report" instead of the requested LMU data. In order to obtain the desired LMU data, the CLEC will need to submit a manual LMU Service Inquiry (LMUSI). For mismatch scenarios of secondary addresses as described in this letter, BellSouth will process the manual LMU request **at no charge** to the CLEC. This waiver will become effective immediately.

Following is an example of the "Neighborhood Report" obtained via the BellSouth Local Exchange Navigation System (LENS) Operational Support System (OSS) interface. The address requested by the CLEC for loop information is highlighted in the tan colored section.

Inquiry - Loop Makeup for Working Loops

BELL SOUTH FCA 0001  
v 00

Local Exchange Navigation System

Inquiry **Loop Makeup for Working Loops**

!! \*\*NEIGHBORHOOD REPORT\*\* addr: 10438 NW 51ST ST com CRL SPRNGS state FL type: STD tea R 10438 NW 51ST ST ptr: ca 1050lremdr pr 1113 addr: 10455 NW 51ST ST com CRL SPRNGS state FL type: STD tea F 10455 NW 51ST ST ptr: ca 1050lremdr pr 1207 addr: 10460 NW 51ST ST com CRL SPRNGS state FL type: STD tea R 10438 NW 51ST ST ptr: ca 1050lremdr pr 1113 addr: 10477 NW 51ST ST com CRL SPRNGS state FL type: STD tea F 10455 NW 51ST ST ptr: ca 1050lremdr pr 1207 addr: 10481 NW 51ST ST com CRL SPRNGS state FL type: STD tea F 10481 NW 51ST ST ptr: ca 1050lremdr pr 1213 loop: WKG cur ckid 954 345-1846 loop: WKG cur ckid 954 752-6774 MORE WKG OR CT LOOPS EXIST addr: 10482 NW 51ST ST com CRL SPRNGS state FL type: STD tea R 10490 NW 51ST ST ptr: ca 1050lremdr pr 1101 addr: 10485 NW 51ST ST com CRL SPRNGS state FL type: STD tea F 10481 NW 51ST ST ptr: ca 1050lremdr pr 1213 addr: 10490 NW 51ST ST com CRL SPRNGS state FL type: STD tea R 10490 NW 51ST ST ptr: ca 1050lremdr pr 1101 addr: 10499 NW 51ST ST com CRL SPRNGS state FL type: STD tea F 10499 NW 51ST ST ptr: ca 1050lremdr pr 1219 addr: 10611 NW 51ST ST com CRL SPRNGS state FL type: STD tea R 10623 NW 51ST ST ptr: ca 5150csdr pr 1313 \*\*SIMILAR STREET NAME REPORT\*\* addr: no 12101 st NW 51ST CT com CRL SPRNGS addr: no 8357 st NW 51ST MNR com CRL SPRNGS state FL addr: no 11505 st NW 51ST PL com CRL SPRNGS state FL addr: no 7608 st NW 51 ST PL \*\* LOOPS AND ADDRESSES FOR CKID \*\* ckid 954 345-4405 addr: 10481 NW 51ST ST com CRL SPRNGS state FL type: STD

10481 NW 51ST ST  
CORAL SPRINGS FL 33076

Telephone Number: 9543454405

Circuit ID:

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LENS Version 2.2.1

PDRPWK 6/9/2001

The nature of the mismatching of a secondary address extends beyond LFACS simply storing the secondary address. In order for LFACS to be able to return the requested LMU data against that service location with the secondary address, LFACS must not only retain the secondary address, but it must also have the LMU data associated with that secondary address loaded within the system. Because LFACS does not contain the detailed loop data associated with that secondary address, it becomes necessary for the request to be fulfilled manually.

In its Third Report and Order and Fourth Further Notice of Proposed Rulemaking, released on November 5, 1999, the Federal Communications Commission (FCC) addressed in paragraphs 425 through 431, the obligations of incumbent local exchange carriers (ILECs) related to providing loop qualification information. Particularly, in paragraph 429, the Commission states that it does not agree with the "... unqualified request that the Commission require incumbent LECs to catalogue, inventory, and make available to competitors loop qualification information through automated OSS even when it has no such information available to itself." That said, when BellSouth's LFACS does not recognize the secondary address as described in this letter, it indicates that BellSouth does not have the requested LMU data for either itself or for the requesting CLEC via its automated system, LFACS. At the time that the LMU request is submitted, it is only feasible to obtain the requested data via the manual LMU process. Once the LMU data is retrieved via the manual process, it is thereafter entered into LFACS and becomes available at the secondary address for any future requests against that specific service location.

As stated above, BellSouth will process manual LMU requests resulting from a mismatch of secondary addresses at no charge to the CLEC. Whenever a CLEC encounters this situation, the CLEC must submit a manual LMU Service Inquiry (LMUSI) in order to obtain the desired LMU data. Charges for the manual LMU will be waived if the CLEC follows the procedures identified in this letter.

The manual LMUSI request should be submitted according to the standard process outlined in the "BellSouth Loop Makeup CLEC Pre-Ordering and Ordering Guides for Manual Loop Makeup" located at the following BellSouth Interconnection Services' Web site address:

<http://www.interconnection.bellsouth.com/guides>

As added requirements, the CLEC must complete the following steps when submitting its manual LMUSI request in order to obtain the loop makeup information at no charge:

- 1) CLEC submits a screen capture of the LFACS "Neighborhood Report" received during mechanized LMU, along with the manual LMUSI form to the Complex Resale Support Group (CRSG)/Account Team;
- 2) CLEC inputs the service address for the manual LMUSI request into the "Service Address" field on the manual LMUSI form - *even if the request is on a working facility.*

The CRSG/Account Manager will check to confirm that the address listed in the "Service Address" field of the manual LMUSI form is the same address as requested on the "Neighborhood Report." **Charges for manual LMU will not be waived for service addresses**

**that are not the same.** The screen capture of the “Neighborhood Report” must be attached to the CLEC's original e-mail request for a manual LMU in order for manual LMUSI charges to be waived. The waiver of manual LMU charges is applicable only for the occurrence of an address mismatch between RSAG and LFACS.

Please contact your BellSouth Local Support Manager with any questions.

Sincerely,

**ORIGINAL SIGNED BY MATEO CAYMOL FOR JIM BRINKLEY**

Jim Brinkley – Senior Director  
Interconnection Services