
BellSouth Interconnection Services

675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification**SN91083123**

Date: September 5, 2003

To: Competitive Local Exchange Carriers (CLEC) and Independent Telephone Companies (ICO)

Subject: CLECs and ICOs – REVISED: BellSouth® 9-1-1 PinPoint® Service/BellSouth® 9-1-1 PBX LocateSM Service Offerings and Processes (Originally posted June 7, 2002, and revised September 25, 2002)

The BellSouth 9-1-1 PinPoint® Service provides Private Branch Exchange (PBX) owners who have installed a network interface in accordance with BellSouth TR-73576, an information management tool to build and maintain location information for each individual PBX station in the BellSouth 9-1-1 Automatic Location Information (ALI) database. BellSouth's E9-1-1 database management vendor, Intrado, manages the application used by the PBX customer to build and maintain the specific location information.

The PBX switch must be capable of transmitting the PBX station telephone number with the 9-1-1 voice call over Primary Rate Integrated (PRI)/ Integrated Services Digital Network (ISDN) service or by trunking arrangements directly into an E9-1-1 tandem office. When the PBX station number is delivered to the E9-1-1 Public Safety Answering Point (PSAP) during a 911 call, the location information that has been supplied by the PBX customer is displayed.

BellSouth would like to clarify and provide additional information below regarding your company's specific local service offerings.

Prior to ordering 9-1-1 PinPoint® service, Resale and Unbundled Network Elements-Platform (UNE-P) CLEC providers should refer to the BellSouth General Subscriber Services Tariff (GSST) Section A.13.27.8 for Alabama, Kentucky, Louisiana, Mississippi and Tennessee or Section A.24.2 for Florida, Georgia, North Carolina and South Carolina. To obtain additional ordering information for 9-1-1 PinPoint® service, please contact your CLEC Care Team or your BellSouth Account Team representative.

December 2003 is the anticipated date Facility-based CLECs and ICOs will be able to offer a "PinPoint like" PBX-ALI solution directly to their customers. This "PinPoint-like" product will be known as BellSouth®9-1-1 PBX LocateSM service. BellSouth is in the process of developing methods and procedures regarding the appropriate trunking and database input methodology. Once a final process is developed, your company's Interconnection Agreement must be amended to include terms and conditions for this offering. After the final process is developed, changes will be incorporated into the E9-1-1 Guides for Facility-Based CLECs and ICO Providers.

Because BellSouth has not yet finalized all the procedures necessary for facilitating a "PinPoint-like" PBX ALI solution, there may be some confusion among your PBX customers regarding this service. In the interest of public safety, BellSouth urges all carriers to contact their PBX end users to determine

whether your company's PBX customers believe that they have 9-1-1 Pinpoint® Service and to determine whether the service is still working properly.

If you have any questions, please contact Rosemary Parker, CLEC/ICO Implementation Manager at (205) 321-2951.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President
BellSouth Interconnection Services