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**BellSouth Interconnection Services**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification  
SN91083023**

Date: May 10, 2002

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECs - **Update** to the Current Auto-Clarification Process on REQ TYP BB Local Number Portability (LNP) Ports associated with existing BellSouth Asymmetrical Digital Subscriber Line (ADSL) Service

This is to advise of a revision to the current auto-clarification process on LNP/REQ TYP BB Local Service Requests (LSR) that request the porting out of BellSouth telephone numbers for lines on which the ADSL USOC appears.

Please refer to the attachment to this letter for details of the Auto-Clarification Process along with an interim Work-Around Process Instruction Sheet.

If you have any questions, please contact your BellSouth Local Support Manager.

Sincerely,

**ORIGINAL SIGNED BY JIM CHILDRESS FOR JIM BRINKLEY**

Jim Brinkley – Senior Director  
Interconnection Services

Attachment

## AUTO-CLARIFICATION PROCESS

### **BACKGROUND:**

Auto-Clarifications are being returned on a Local Number Portability (LNP)/REQTYP BB Local Service Request (LSR) processed through the LNP Gateway when ADSL Uniform Service Order Codes (USOC) are on the Ported Telephone Number (TN) from the Existing Account Telephone Number (EATN) account. CLECs have indicated that this is causing a delay in the conversion process. Three scenarios are the basis for this issue:

- (1) The LNP Gateway was enhanced to Auto-Clarify in September 2001, when an LNP/ REQTYP BB is processed and ADSL service is present on the Customer Service Record (CSR).
- (2) BellSouth ports telephone numbers only, not services.
- (3) **If VER 01 or greater is received**, the Purchase Order Number (PON) must not be Clarified or held up **because of ADSL being present** on the account.

Since the Local Carrier Service Center (LCSC) is now clarifying for the presence of an ADSL service USOC on the CSR, it has become an issue to the CLEC.

### **INTERIM PROCESS:**

Effective April 15, 2002, CLECs began submitting LNP/REQTYPE BB LSRs, "business as usual." VER 00 is Clarified. CLECs will treat the clarification as a reminder that the TN(s) has ADSL service present.

Upon confirming receipt of a clarification, the presence of ADSL service, and the end user's desire to disconnect the ADSL service, in accordance with the process set forth in the Interim Process Work Around Instructions, the CLEC will call the Fleming Island LCSC to have a "C" order issued to remove the ADSL service from the end-user account.

An LCSC Service Representative will call the CLEC with the "C" order number **within one (1) hour**. The service order will be due dated for the same day. The order will post to the CSR within 24 to 72 hours after the order is completed.

The CLEC will then re-submit the LSR with incremented VER 01 and the LNP/REQTYP BB will be processed "business as usual."

### **FINAL RESOLUTION:**

Change Request for the BellSouth LNP Gateway has been created to update the Auto-Clarifying on an LNP/REQTYP BB LSR and a date will be assigned to this request.

When the work request has been implemented, the workaround process will be discontinued. If the CLEC wishes to convert and port an account with ADSL service, the CLEC will submit a LNP/REQTYP BB VER00. **This version will continue to be clarified. The CLEC will treat this clarification as a reminder that the TN(s) has ADSL service present. If the CLEC still wishes to port the TN, the CLEC will then re-submit the LSR with incremented VER 01 and the LNP/REQTYP BB will be allowed to process “business as usual.”**

Once the TNs are ported, the disconnect order will be processed. The BellSouth ADSL service will be disconnected.

**INTERIM  
WORK AROUND PROCESS INSTRUCTIONS**

**BELLSOUTH LCSC:**

When the Fleming Island LCSC receives a call from the CLEC requesting removal of the ADSL service from the end-user account, the Service Representative will verify presence of the ADSL USOC on the end user's record and will issue the order to remove the USOC.

**CLEC RESPONSIBILITIES:**

<p>Submit an LSR to convert the end user service</p>	<p>Once the LSR VER 00 is clarified for the ADSL service presence on the CSR, the CLEC and end-user customer must determine the disposition of the ADSL service.</p>
<p><b><u>IF END USER wishes to Retain ADSL Service:</u></b></p> <p>The CLEC must submit another version of the LSR to indicate the line/lines with ADSL service to remain with BellSouth or send a SUP to cancel the LSR, if appropriate.</p>	<p><b><u>IF The END USER wishes to Disconnect the ADSL Service:</u></b></p> <p>The CLEC will call the Fleming Island LCSC <b>800 872-3116 (OPTION 3)</b></p> <p>The CLEC will request the LCSC to remove the ADSL USOC to enable the LSR to be processed.</p>
<p>It is the responsibility of the CLEC to verify and discuss with the end user the intended disposition of the ADSL service. When the ADSL service is disconnected, if the end user wants the service reconnected, prior to porting, the end user will need to contact an ISP/NSP to negotiate an order for ADSL service on a line that is not converting. Applicable connection charges and due dates will apply.</p> <p><b>Once the service order has posted to the CSR or the record indicates a Pending Service Order (PSO) status, the CLEC will then re-submit the LSR with incremented VER 01 and the LNP/REQTYP BB will be processed "business as usual."</b></p>	