

---

**BellSouth Interconnection Services**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Carrier Notification****SN91083020**

Date: May 6, 2002

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECs – Network Plus announcement to discontinue all local service in Florida, Georgia and North Carolina as of May 10, 2002

As you are aware, Network Plus has announced the discontinuance of all local service to its end users in Florida, Georgia and North Carolina effective May 10, 2002. This is to notify all CLECs who are acquiring Network Plus customers that BellSouth will attempt to reuse existing facilities in the migration process.

Network Plus has notified its customers to select an alternate local service provider by May 10, 2002, or risk loss of service. BellSouth has been processing Loop-to-Loop migration requests since this announcement while working with CLECs to recover existing facilities. Any CLEC involved in the transition of the Network Plus existing base should be aware that failure to reuse facilities will cause unnecessary dispatches for both the CLEC and BellSouth. Additionally, when facilities are not reused, pending facility delays may be encountered, which could result in loss of service by the May 10, 2002 service termination date.

For Resale and Unbundled Network Elements-Platform (UNE-P) CLEC providers, the switch-as-is specified ordering process will recover the existing facility and facilitate an efficient transfer of the end-user service. Facility-based CLECs converting Network Plus loops to their own loops should contact BellSouth at 404-541-4057 prior to the submission of a Local Service Request (LSR) for additional assistance to allow facility reuse.

Beginning May 10, 2002, BellSouth will systematically begin the disconnection process for Network Plus accounts. This process will continue daily until all existing Network Plus service disconnects have been completed. Service order processing prior to and after May 10, 2002, will require a normal processing interval. CLECs requesting service for migration from Network Plus customers should initiate orders promptly to avoid unnecessary end-user service interruptions. Pending orders due dated May 10, 2002, or later could result in an interim service interruption until the order is processed.

CLECs with additional questions should contact their BellSouth Customer Support Manager.

Sincerely,

**ORIGINAL SIGNED BY MATEO CAYMOL FOR JIM BRINKLEY**

Jim Brinkley – Senior Director  
BellSouth Interconnection Services